

# Chugai DX Meeting



DXグランプリ2022  
Digital Transformation



DXプラチナ企業  
2023-2025  
Digital Transformation

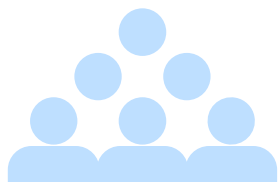
September 29, 2023  
Chugai Pharmaceutical Co., Ltd.



# Agenda

1. **Progress in CHUGAI DIGITAL**  
(Satoko Shisai: Executive Vice President,  
Head of Digital Transformation Unit)
2. Three Initiatives to Strengthen the Digital Platform  
(Keisuke Ohara, Head of IT Solution Department)  
(Kazumitsu Kanatani, Head of Digital Strategy Department)
  - (1) Multicloud strategy/Cyber security strategy
  - (2) Initiative toward utilization of generative AI
  - (3) Initiative on healthcare × Web 3.0
3. Status of Progress in the Insight Business  
(Dr. Nobuya Ishii, Head of Science & Technology Intelligence  
Department)

## ◆ Realization of Chugai's "Envisioned Future" in 2030



### **Expectation from patients all over the world**

With world-class drug discovery capabilities, patients around the world expect that "Chugai will surely create new treatments."



### **Attracting talent and players from around the world**

Attract passionate talent from all over the world, and inspire players in globally to think they can create something new by partnering with Chugai



### **Role model for the world**

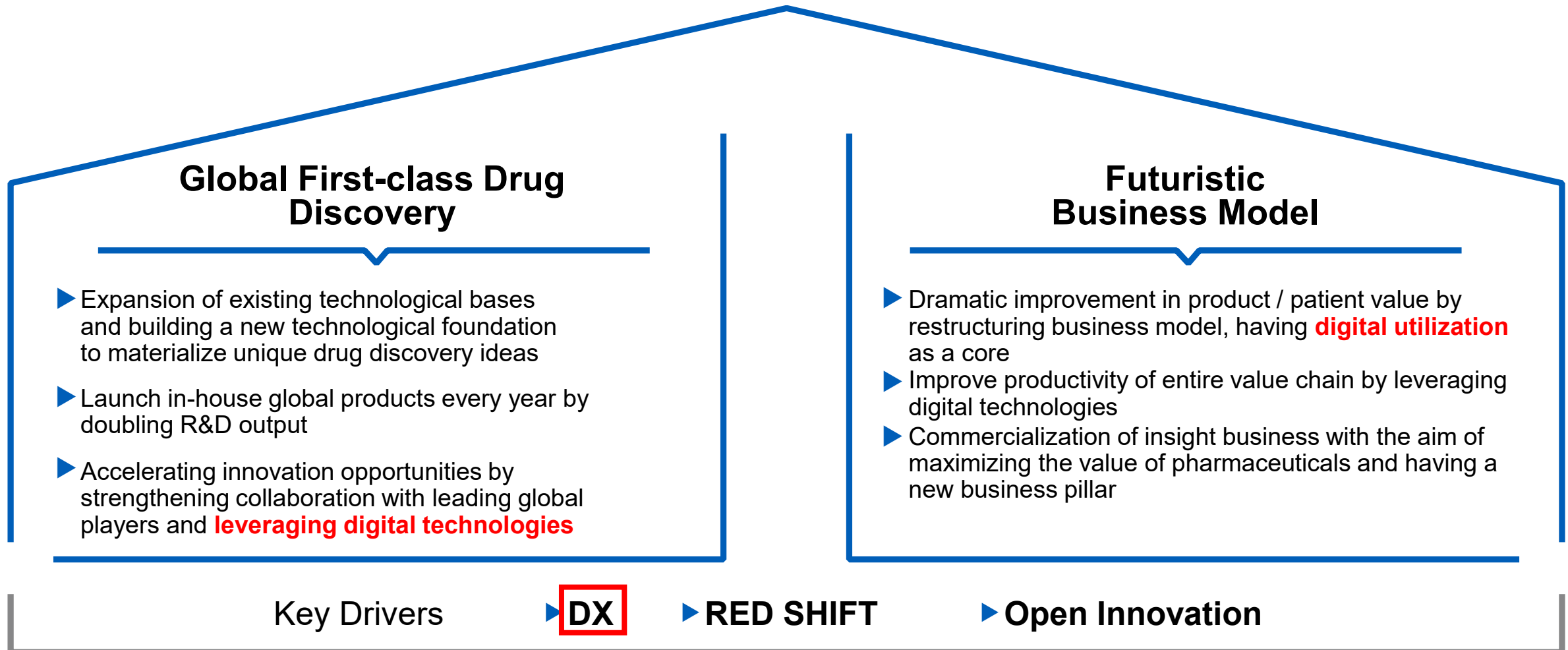
Recognized for its ESG initiatives through its business activities, Chugai will become a global role model as a leader in resolving social issues

**Our definition of "Top Innovator in the healthcare industry"**

In collaboration with Roche, we will continue to place "innovative new drugs" at the core of our business, while aiming to become a leading innovator in the global healthcare field, where a diverse range of players, not limited to pharmaceutical companies, are taking on the challenge of innovation.

# Growth Strategy to Become a Top Innovator 2030

“Double R&D output” & “Launch global in-house products every year”



## Transform our business by using digital technologies to make Chugai a top innovator in the provision of society-changing healthcare solutions

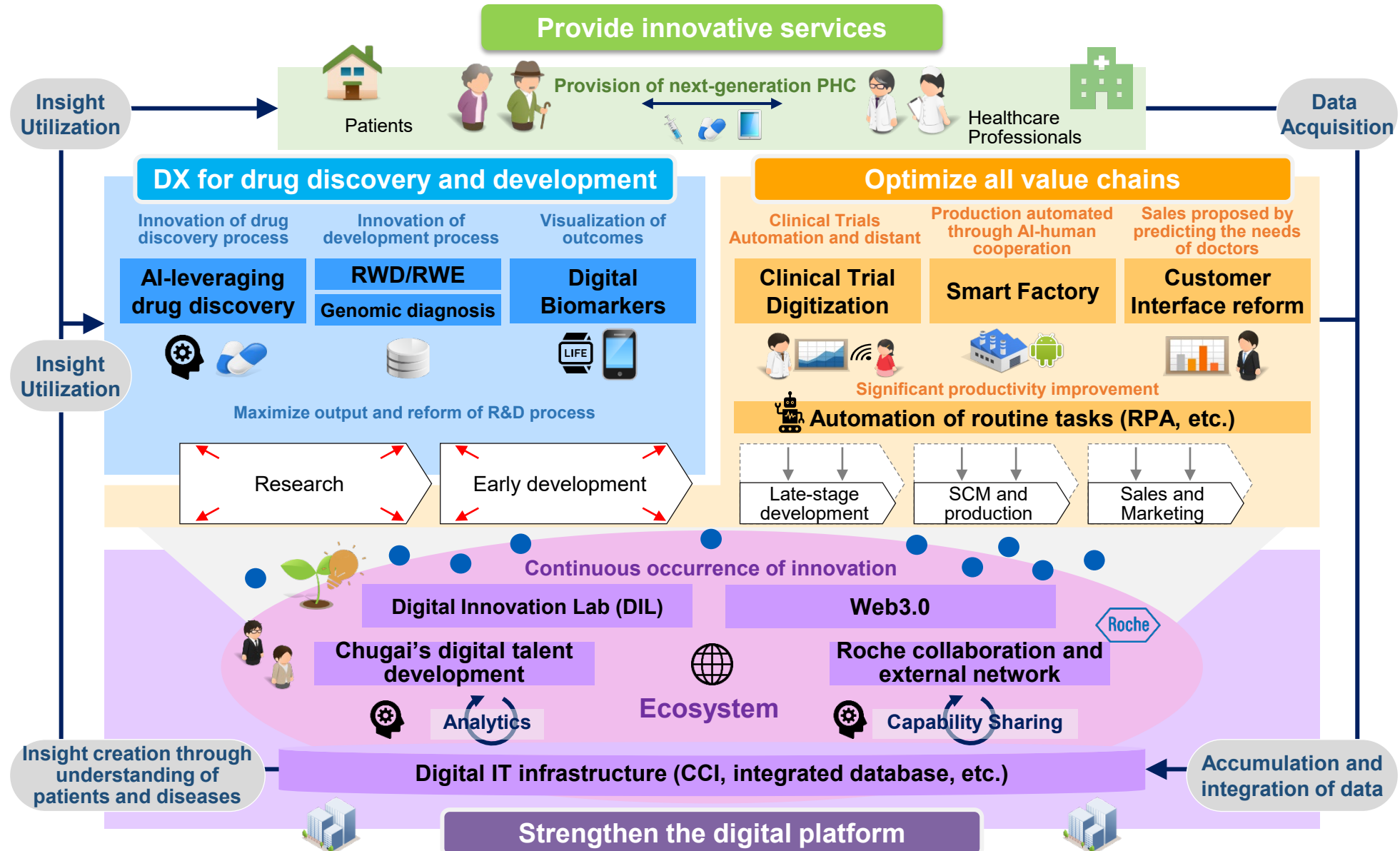
### Transform our business

- ◆ Provide **innovative drug products** continuously by leveraging digital technologies.
- ◆ **Greatly streamline** all **value chains**.
- ◆ Create frameworks for **providing innovative services**.
- ◆ Change employee awareness and **organizational structure and customs** at Chugai.

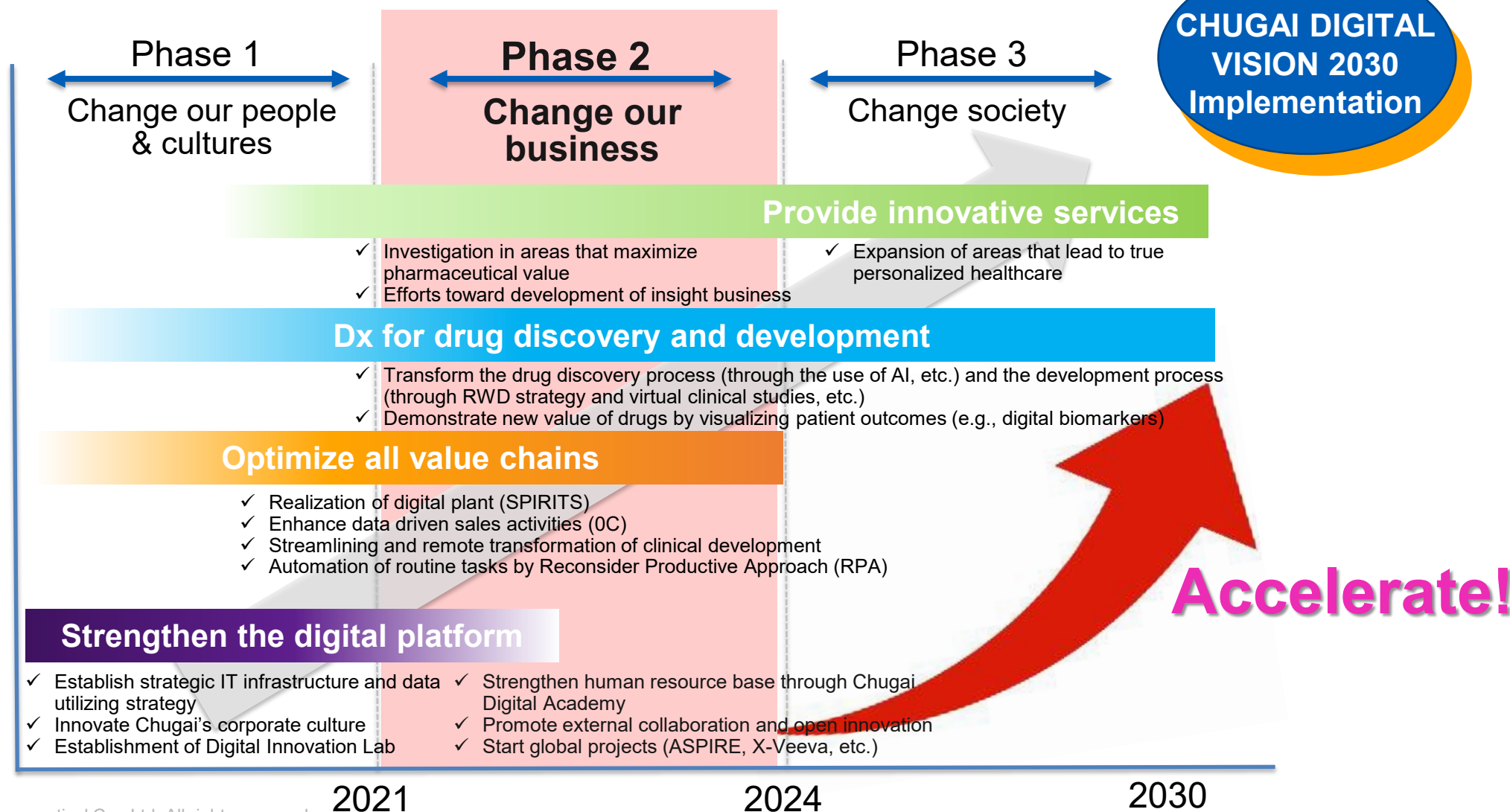
### Society-changing healthcare solutions

- ◆ **Provide optimal personalized healthcare** suited to individuals.
- ◆ **Produce high QoL throughout life** through ultra-early diagnosis, prevention, and treatment.
- ◆ **Bring about social assurance programs sustainable** even in shrinking and aging societies.

# Overall Picture of CHUGAI DIGITAL VISION 2030



# Roadmap of Digital Transformation



# Key Achievements So Far (1)

## DX for drug discovery and development

### ✓ **Accelerate drug discovery research DX by utilizing AI, robotics, etc.**

- Select candidate antibodies for development through the use of AI technology in generating antibody molecular sequences and optimization (MALEXA)
- Improve molecular design and screening methods for small/mid-size molecules through AI technology
- Improve productivity in pathology through the use of image analysis technology. Use quantitative evaluation to perform integrated analyses
- Develop robots to support work in complex experiments
- Promotion in development of Lab Automation System and digital infrastructure

### ✓ **Promote development of digital biomarkers**

- Enter into new partnership agreement with Biofourmis for the continued development and practical clinical application of digital solutions to objectively evaluate pain in patients with endometriosis

### ✓ **Promote utilization of RWD in filing of regulatory application and internal decision-making**

- Filing of regulatory application: Use of RWD as evaluation data and reference data in the filing package for HER2-positive colorectal cancer
- Utilization in internal decision-making: to survey actual treatment status of diseases, investigate prognosis predictions, and consider clinical study design, etc.

Details to be  
explained  
today



# Key Achievements So Far (2)

## Optimize all value chains

### ✓ **Promoting initiatives towards smart factories**

- Equip Ukima Plant with the following functions.
  - (1) Automation and visualization of work plan drafting
  - (2) Efficient assignment and utilization of human resources throughout the entire plant
  - (3) Use of smartphones to enable remote support and tamper-proof image recording tools
- Promote deployment to Fujieda Plant and Utsunomiya Plant

### ✓ **Promote updating of customer engagement model**

- Support sales, safety, and MA activities with a comprehensive platform that integrates customer databases and information on various solutions, and a decision-making support engine that utilizes AI. Accelerate improvement of operation results

### ✓ **Digitization of clinical trials: Promotion of DCTs**

- Start decentralized clinical trials (DCTs) incorporating visiting nursing and telemedicine into ordinary clinical trials in the US

### ✓ **Promote Reconsider Productive Approach (RPA) efforts**

- Initially aimed at reducing workload by 100,000 hours by 2023, but achieved 150,000 hours workload reduction by the end of 2022

# Key Achievements So Far (3)

## Strengthening the digital platform

### ✓ Operation of the Chugai Cloud Infrastructure (CCI)

- Unify the data provision functions in a multicloud environment (AWS/Azure/Google Cloud, etc.) to promote standardization, strengthen security governance, and achieve efficient integrated operations management
- While using AWS as the main platform, use Google for AI/machine learning, etc.

Details to be  
explained  
today

### ✓ Cyber Security

- Formulate a cyber security vision and clarify issues to enhance cyber security and countermeasures. In addition to raising the overall level of security, various risk-based initiatives will be implemented, and security checks and security monitoring of business partners will be enhanced.

Details to be  
explained  
today

### ✓ Acceleration of external collaborations and open innovation

- Establishment of CVC: Begin approach to digital AI technology to support drug discovery and translational research
- Digital Innovation Lab: Promoted more than 450 ideas and 80 PoCs in 3 years, and shifted more than 20 projects to actual development
- Innovation Pitch (C-DIP): A pitch event will be held on 9/22 (scheduled to be held within the year in October and December) with the aim of promoting collaboration with start-up companies and revitalizing the entire industry

# Key Achievements So Far (4)

## Strengthening the digital platform

### ✓ Launch & promote ASPIRE project

- Introduction of state-of-the-art global standard processes and next-generation core business infrastructure (ERP), and promotion of company-wide operational process and organizational reforms

### ✓ Promotion of data strategy

- Accelerate the establishment of a governance/control system whereby anyone who needs to use data can easily find and obtain that data thanks to the establishment of an environment in which the desired analysis can be performed conveniently, together with the FAIR + culture/system

### ✓ Launch of Web 3.0 initiatives

- In October 2022, our company's philosophy on Web 3.0 was announced as a Point of View. We will aim for new innovations by utilizing "DAO," "DID," "NFT/FT," etc., based on blockchain technology

### ✓ Promotion of utilization of generative AI

- ChatGPT: Company-wide use started in August after various risk evaluations and guidelines were formulated
- Acceleration of utilization for more advanced operations and promotion of evaluation of various types of generative AI

Details to be  
explained  
today

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explained  
today

# DX Brand: Selected as Grand Prix and Platinum Company

- ◆ The only pharmaceutical company selected for 4 consecutive years since 2020
- ◆ In 2022, Chugai was selected to receive the “DX Grand Prix” as “a company that leads the digital era in a manner that transcends the framework of its industry”
- ◆ In 2023, Chugai was selected for the “DX Platinum Company 2023-2025” as a company that has continued to pursue outstanding DX initiatives since the inception of the system



DX Brand 2020  
Digital Transformation



DX Brand 2021  
Digital Transformation



DX Grand Prix 2022  
Digital Transformation



DX Platinum Company  
2023-2025  
Digital Transformation

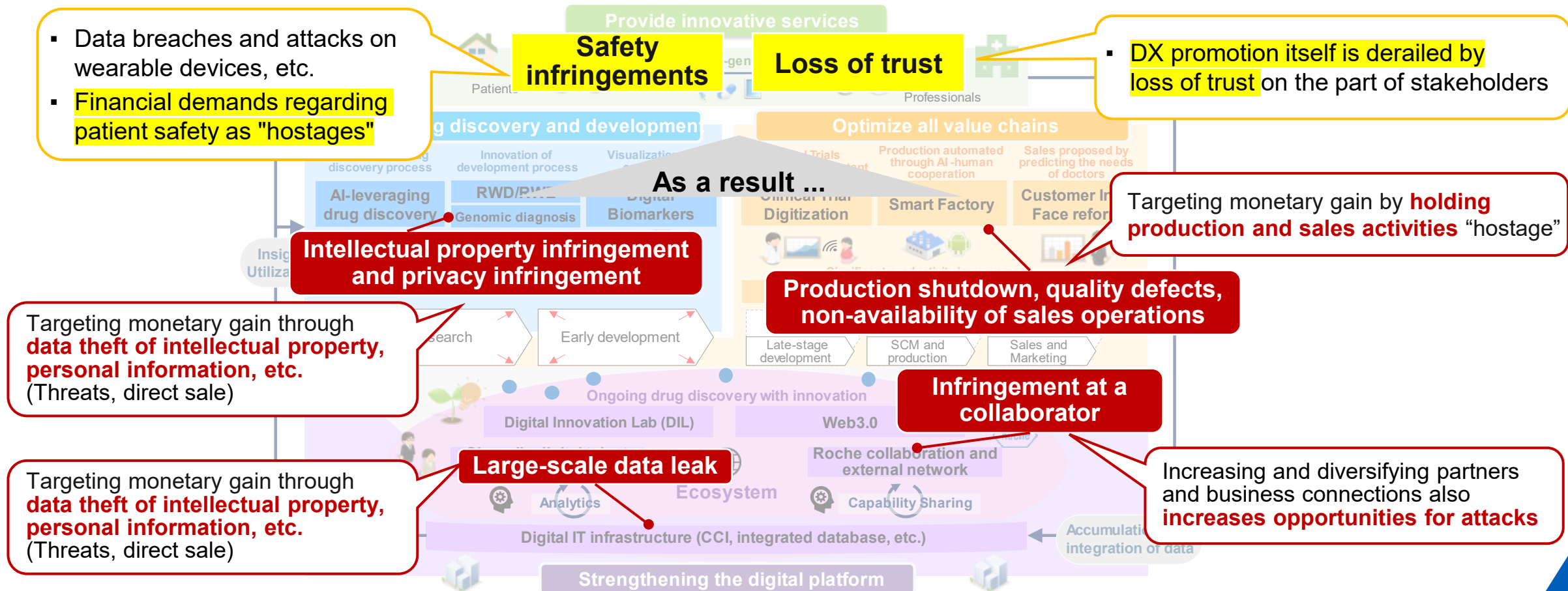
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# Overall Picture of CHUGAI DIGITAL and Security Risks

◆ It will be essential to improve comprehensive security capabilities involving all business units

## ■ Overall picture of CHUGAI DIGITAL security risks that could be targeted by attackers



# Cyber Security Vision

- ◆ Through internal and external environmental analyses, including CHUGAI DIGITAL VISION 2030, create a "vision and strategy" for cyber security by 2030

## CHUGAI CYBER SECURITY VISION 2030

Become a cyber security leader to support the achievement of top innovator status in the healthcare industry

### Organizational management

- ☐ Construct a **companywide governance system** with a robust monitoring/escalation and feedback loop
- ☐ Construct **a system that supports business and enhances security by having business and IT coordinate** while retaining high degrees of specialization

### People/Culture

- ☐ Foster a security culture so that **all employees** throughout Chugai Global **consider "Security First" to be a matter that concerns them personally**
- ☐ **Disclose** a commitment to security in an **outward-facing**, proactive manner

### Technology

- ☐ Construct a highly secure **IT infrastructure base** that enables **secure use of data**
- ☐ Achieve flexible and robust IT security to **accommodate ecosystem expansion and change**

# Establish a Cyber Security Management System

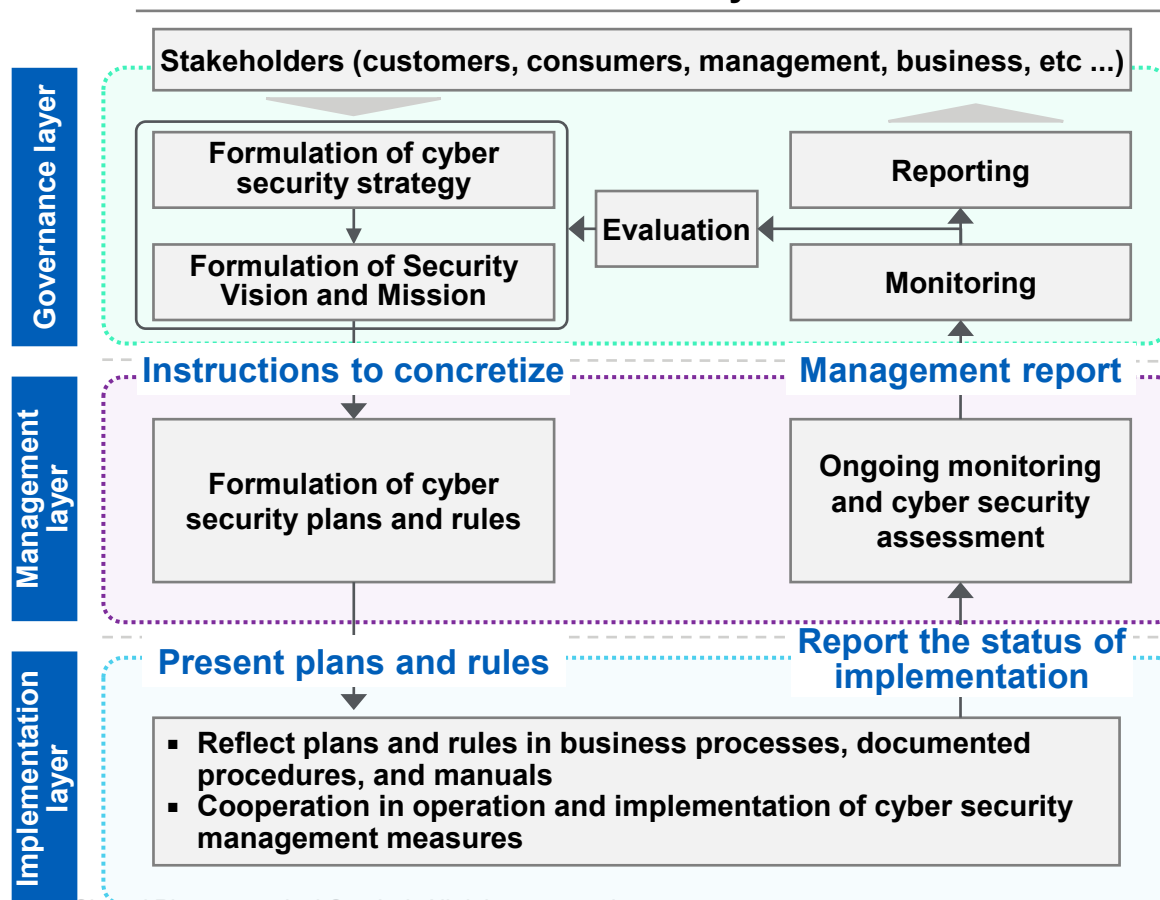
Organizational  
management

People/  
Culture

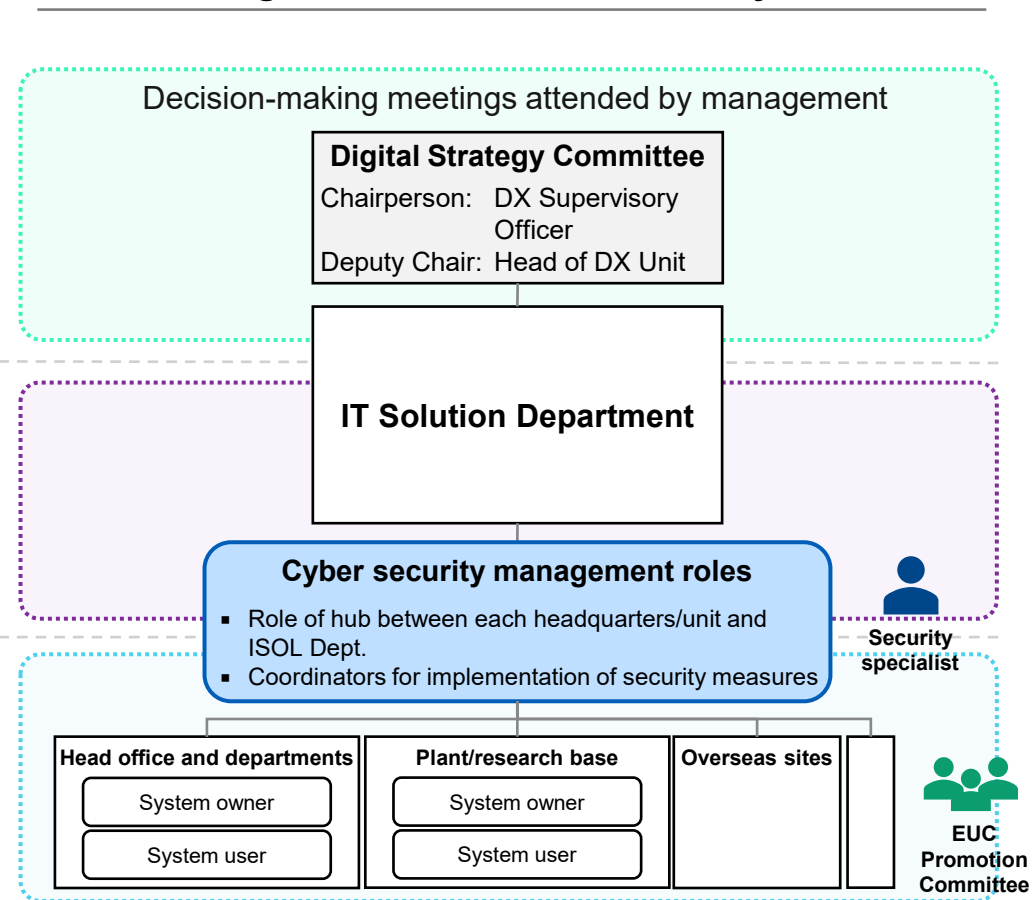
Technology

- ◆ Construct a system to grasp security management information and implement vulnerability management in a timely and comprehensive manner
- ◆ Assign an officer to act as coordinator of the headquarters and bases and issue instructions and requests related to security
- ◆ Report the results of security monitoring to the management every quarter and connect them to additional improvement activities

## Governance Cycle



## Organizational chart of each layer





# Approach to Security Issues

Organizational  
management

People/  
Culture

Technology

- ◆ Gain a comprehensive grasp of information security issues by combining 2 approaches: “baseline ” and “risk-based”

**Baseline approach**

+

**Risk-based approach**

- Create rules referring to best practices
- Regularly monitor compliance with rules
- Activities to correct gaps



**Raise the overall security level**

- Grasp risks specific to each case and system
- Grasp the latest trends in cyber attacks
- Implement individual measures for identified risks



**Address residual risk in the baseline approach**

# Baseline Approach

Organizational  
management

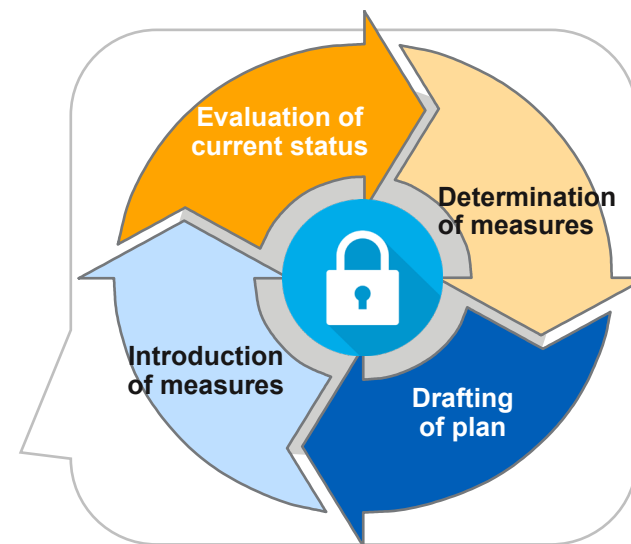
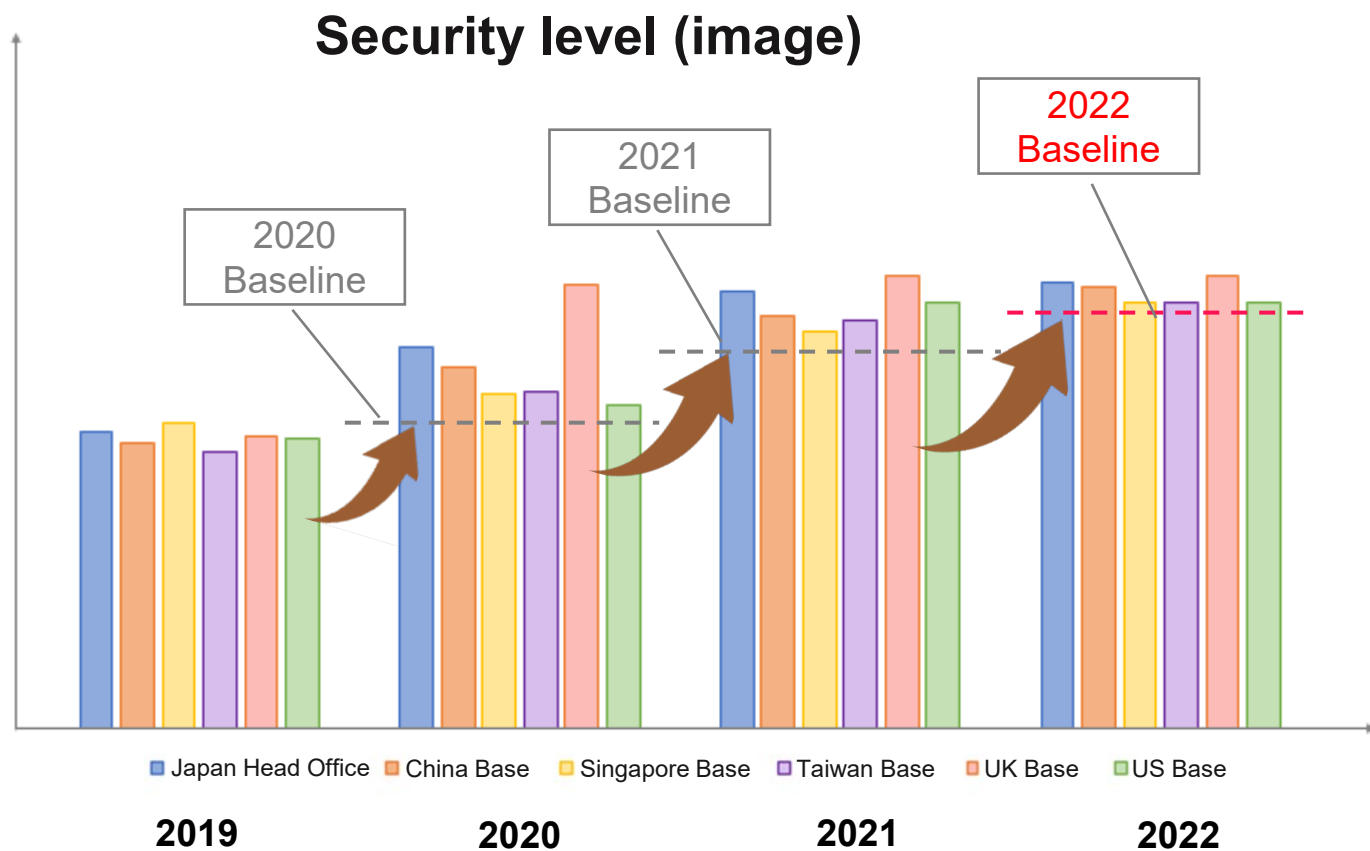
People/  
Culture

Technology



CHUGAI  
DIGITAL

- ◆ Each site's security level is scored annually against the best practice collection
- ◆ Elevate the security level of the entire Group by establishing a baseline (security goals for each fiscal year) for plants, research laboratories, and overseas bases and planning and implementing various measures to achieve it



# Risk-based Approach

Organizational  
management

People/  
Culture

Technology

- ◆ Combine multiple approaches to proactively grasp overall risk
- ◆ Take appropriate individual actions according to the identified risks in a planned manner

(1)

**Check security risks at the time of system planning and modification**  
(Catch up with cases in the budget drafting process)

(2)

**Conduct risk assessment for information assets**  
(Annual inventory of personal information ledger, occasional risk evaluation of human-derived data, etc.)

(3)

**Identify existential risks through regular penetration tests**

(4)

**Continuous acquisition of information on the movements of advanced attackers**  
(Using threat intelligence)

**Systematically implement individual measures for risks identified at each level**



**Respond appropriately to individual risks that cannot be grasped by the baseline approach (rules) alone**

# Business Partner Security Initiatives

Organizational  
management

People/  
Culture

Technology

- ◆ Check response to the security risks of business partners from 2 viewpoints:  
"security system/maturity level" and "technical vulnerability"
- ◆ On a trial basis, implement for about 70 of our important business partners

	Details of check	Frequency of checking
Check of security system and maturity level	<ul style="list-style-type: none"><li>• Confirmation of the status of acquisition of certification such as ISMS*</li><li>• <b>Audit by our company, using checklist</b></li></ul>	At the start of business + Periodically (e.g., annually)
Check of technical vulnerabilities	<ul style="list-style-type: none"><li>• <b>Use of security rating services</b></li><li>• Use of threat intelligence services</li><li>• Use OSINT** to check from the perspective of attackers</li></ul>	Occasional checks, as needed (Routine continuous monitoring)

\*ISMS: Information Security Management System

\*\*OSINT: Open Source Intelligence

# Business Partner Security Initiatives (Results)

Organizational  
management

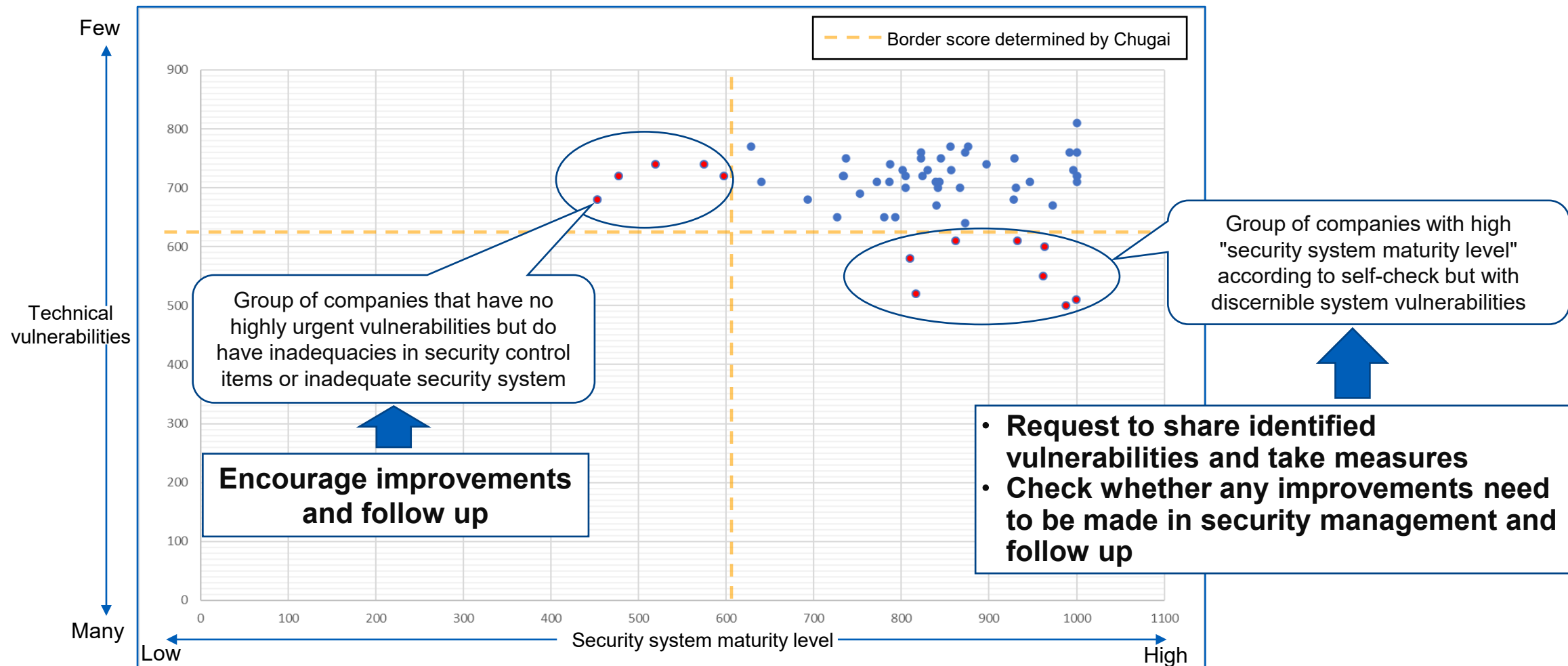
People/  
Culture

Technology



CHUGAI  
DIGITAL

- ◆ Take action based on the results for "security system/maturity level" and "technical vulnerability"
- ◆ It will be necessary to establish a system for checking in cooperation with the business unit, risk management unit, procurement unit, and IT unit



# Upgrading of Security Monitoring

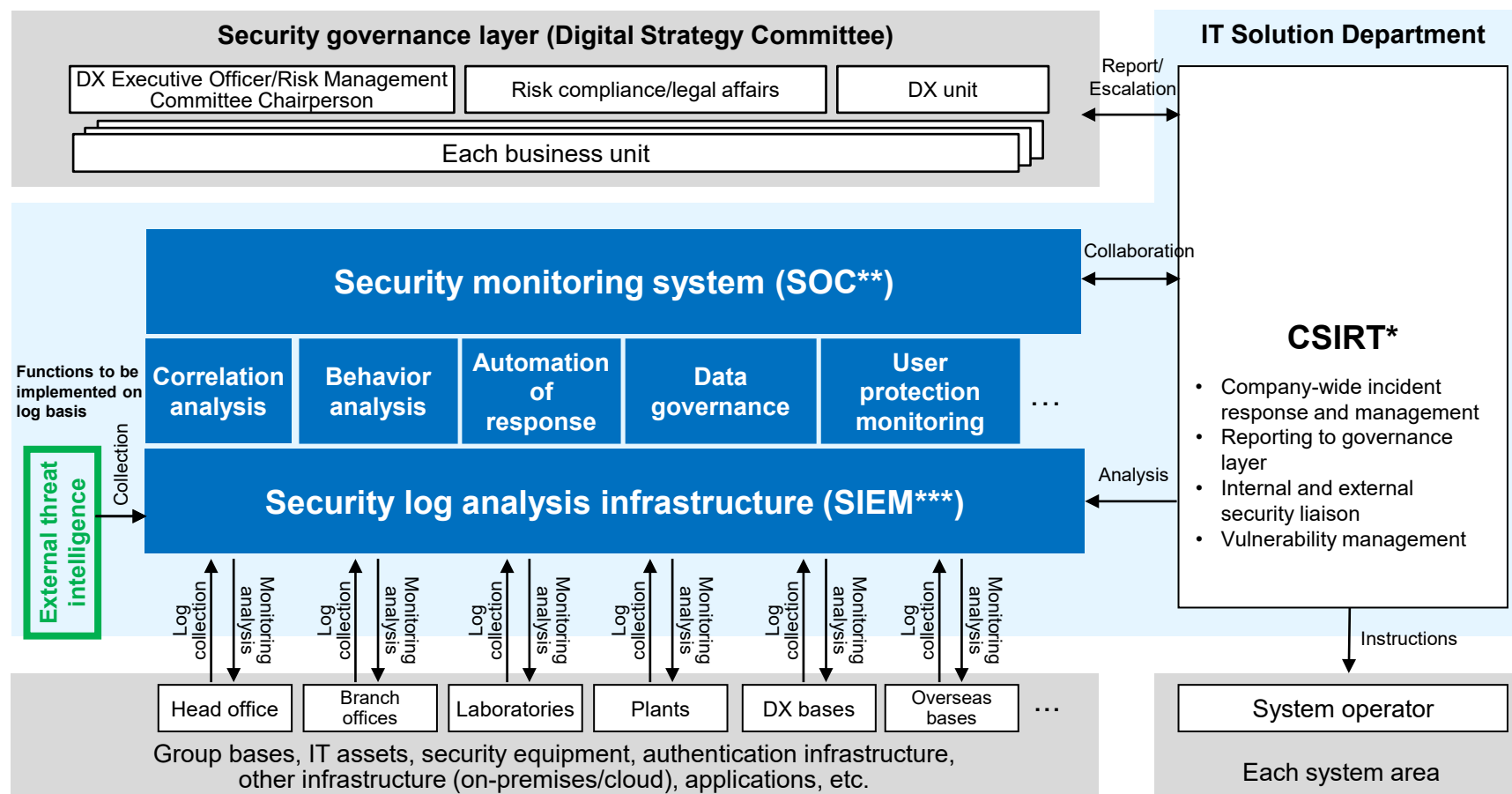
Organizational  
management

People/  
Culture

Technology

## ◆ Promote to upgrade SOC/SIEM that is central to proactive security response

### Vision for security monitoring system



\*CSIRT: Computer Security Incident Response Team

\*\*SOC: Security Operation Center \*\*\*SIEM: Security Information and Event Management

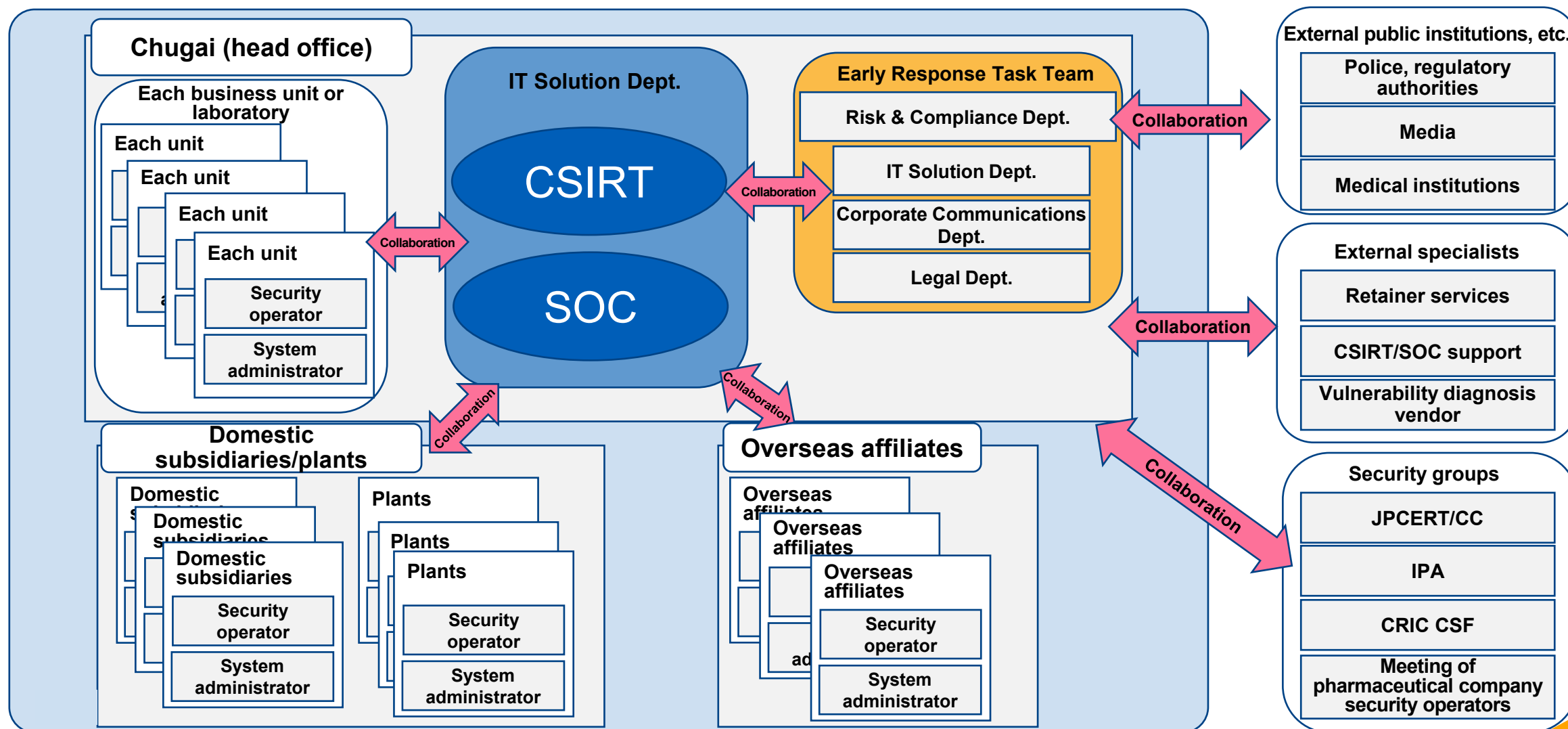
# Cyber Security Response System

Organizational  
management

People/  
Culture

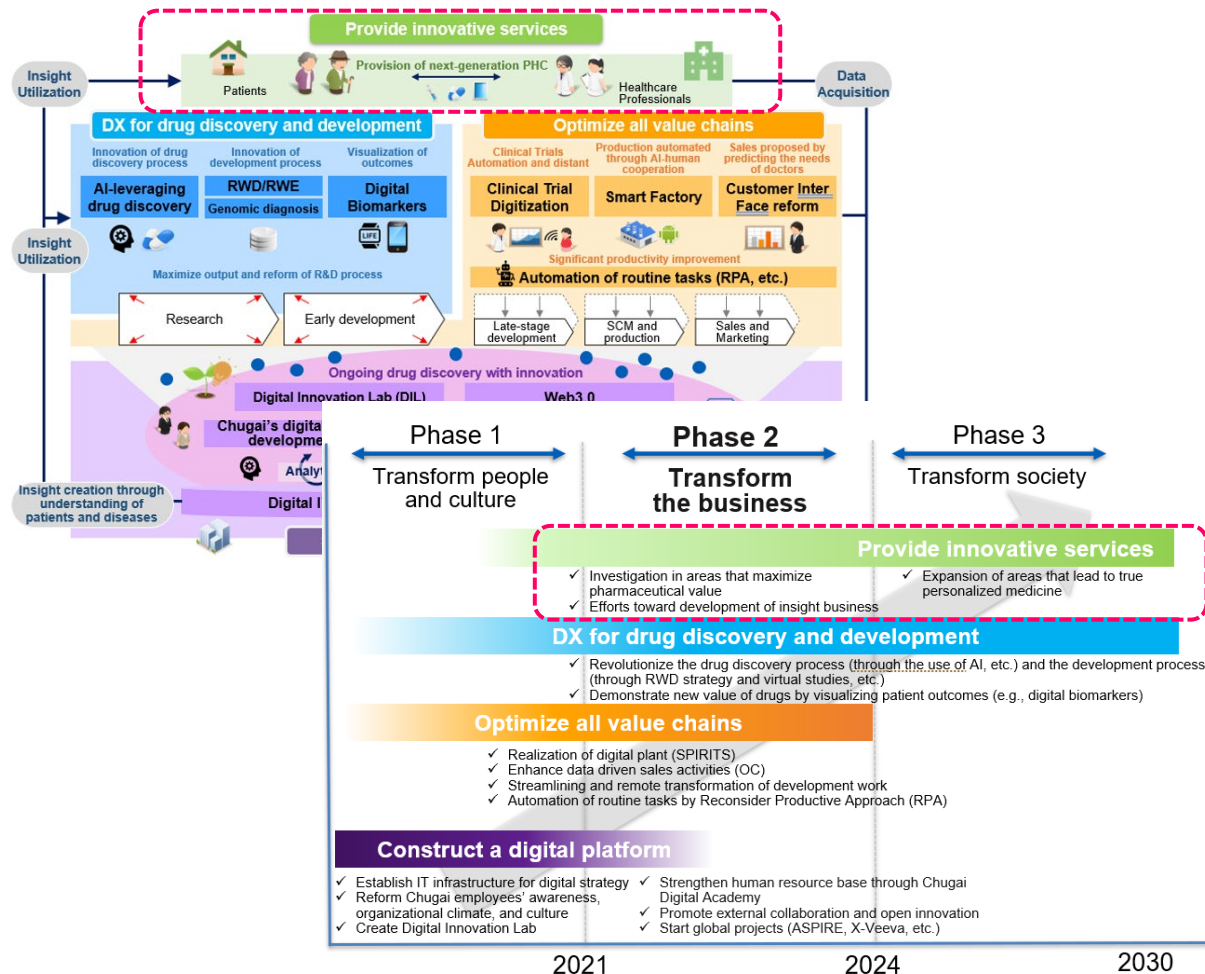
Technology

- ◆ Cooperate and share information within and outside the company in preparation for emergency
- ◆ In the event of an emergency, promptly set up a task team for early response and take company-wide action with the aim of minimizing damage



# Future Theme: Digital Service Security

- ◆ It will be necessary to establish a security system that anticipates the provision of digital services to patients and healthcare providers (automatic drug delivery devices, digital biomarkers, smartphone applications, etc.).



## Evolution of DX

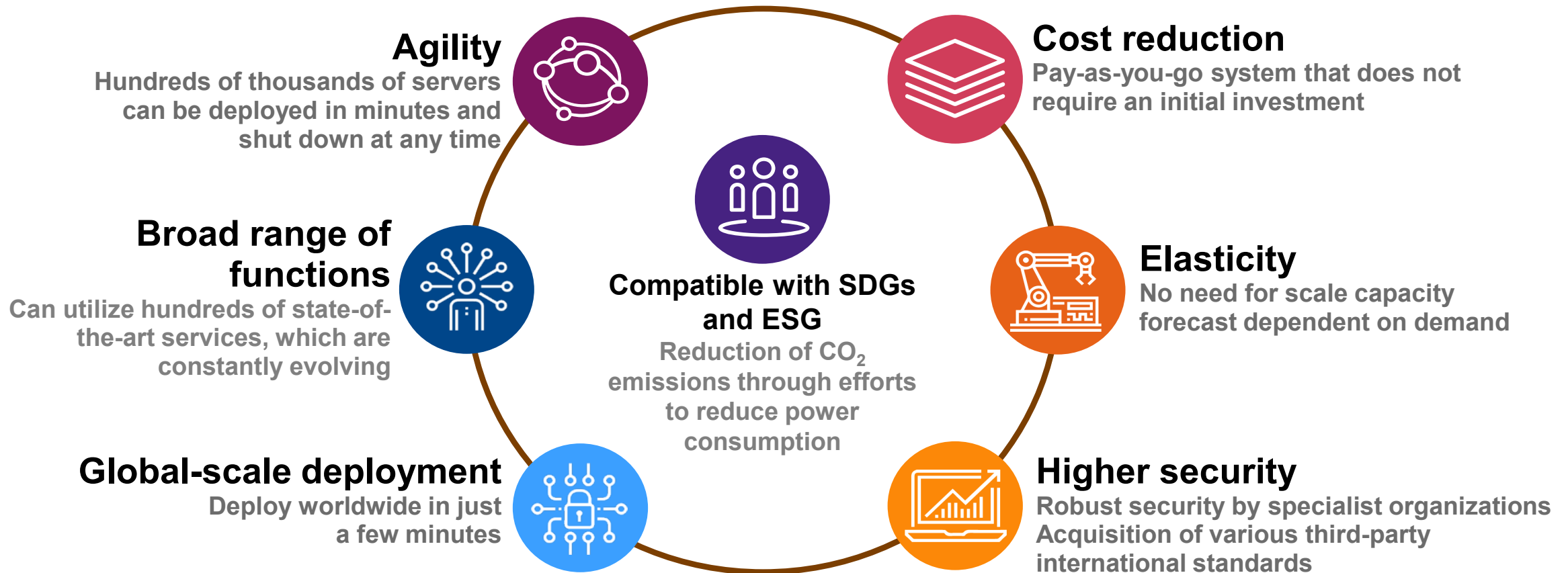
Our information protection is insufficient within the current in-house framework

We need to take measures from the perspective of the protection of users



# Why will the Cloud be Necessary?

## 6 + 1 benefits of taking advantage of the cloud



# Why is a Multi-cloud Strategy Necessary?

## Leveraging the advantages of multi-cloud

### Niche services/ Strengths and weaknesses

A mixture of public cloud services that are carefully selected allows us to access **featured services** of the respective cloud vendors and **niche or advanced services** that are not available from other cloud services.

### Mitigation of vendor lock-in and geopolitical risks

A mixture of public cloud services that are carefully selected can help mitigate or reduce the **risks of vendor lock-in**. These risks include potential **future price increases, service discontinuation by cloud vendors**, as well as **geopolitical risks that may lead to service outages and delivery delays**.

## Managing the drawbacks of multi-cloud

### Measures to simplify operations

Multi-cloud environments are often criticized for their complexity and increased operational burdens. However, when **the same vendor handles both the design and operation**, it allows for standardized and consistent operations without adding unnecessary complexity.

Also, the use of **integrated automation management (IaC products)** allows us to reduce operational burdens.

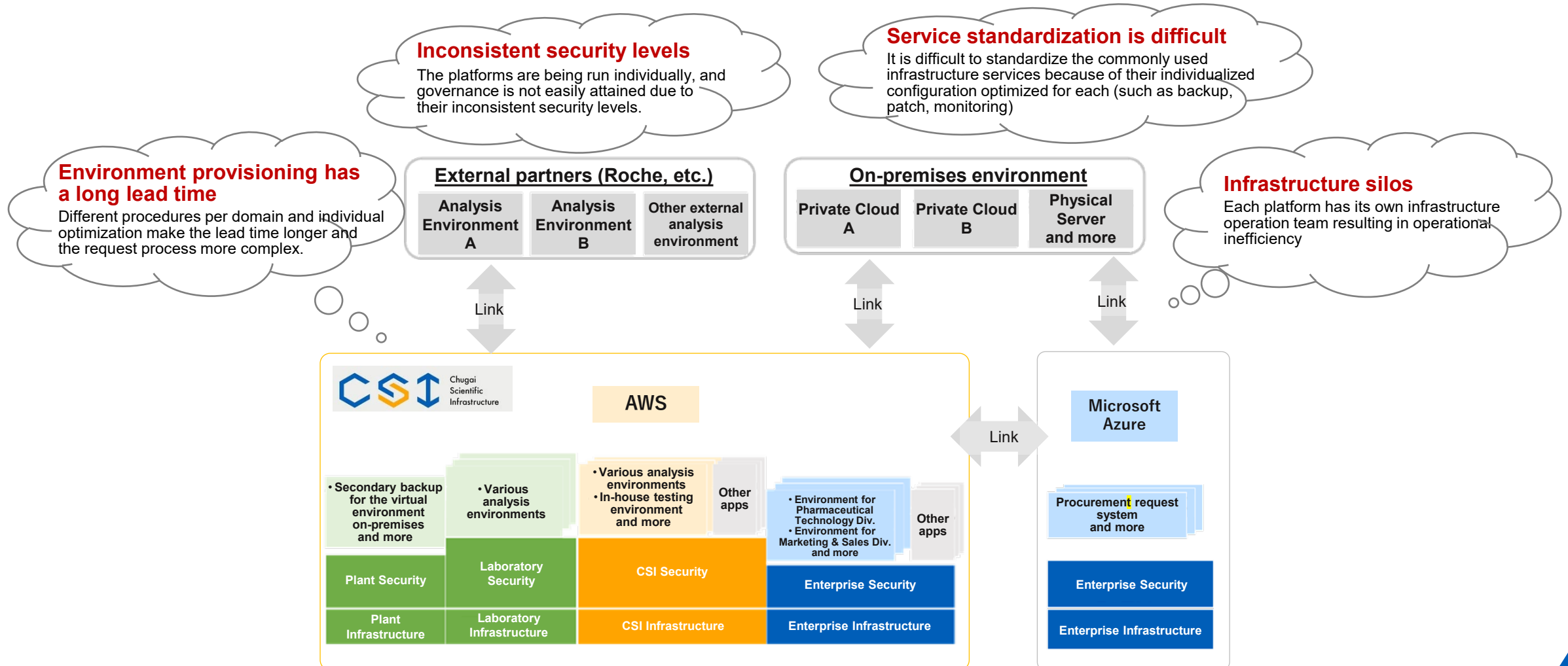
### Solution for increased costs

Multi-cloud environments do come with disadvantages, such as increased costs from not being eligible for volume discounts. However, by **taking advantage of the Roche Group's blanket policy**, we have reduced the costs.

Also, by adopting **the integrated cost management (FinOps products)**, we can collectively manage costs across multiple clouds, minimize expenses by adjusting, suspending, or deleting resources while comparing costs among cloud services.

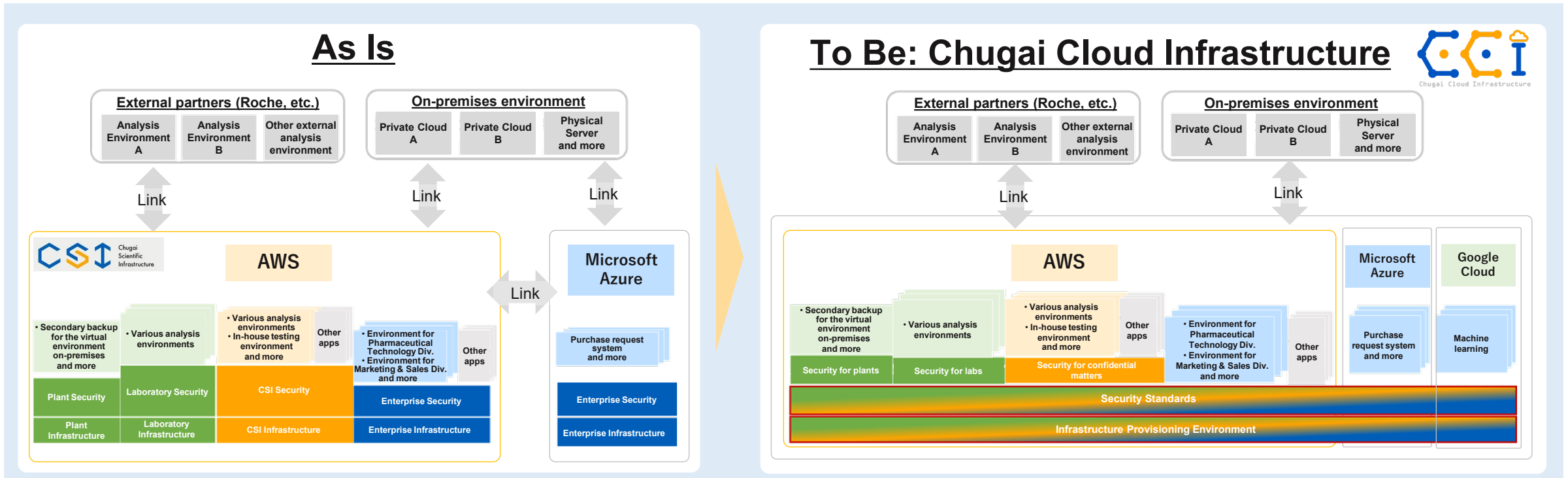
# Utilization and Challenges of our Cloud Infrastructure

- While we've pursued various measures for DX individually, further advancement of DX at an expedited pace should consider aspects like faster environment provisioning, enhanced security, standardized service utilization, and integrated infrastructure.



# Overview of the CCI (Chugai Cloud Infrastructure)

- ◆ Start building the next-generation Chugai cloud infrastructure (CCI) by utilizing the knowledge of CSI construction
- ◆ Efficiently integrate the enterprise system platforms that have been configured on third-party cloud environments
- ◆ Centralize cloud infrastructure features for enhanced standardization and security governance
- ◆ Continuously improve and extend functionality to keep pace with technological advancements



**Integrated Cloud Infrastructure Services**

**Standardization of Cloud Security**

**Standardization of infrastructure-related Services**

# Usage Guidelines for the CCI (Chugai Cloud Infrastructure)

- ◆ Chugai Cloud Infrastructure (CCI) uses AWS as the main cloud platform, with Microsoft Azure and Google Cloud as the sub cloud platforms.

<u>Platform type</u>	<u>Platform concept</u>
<p><b>AWS</b></p> <p>Released in April 2023</p>	<p>✓ <b>Main cloud platform</b></p> <p>To be used as a main cloud platform for the entire company</p>
<p>Microsoft Azure</p>	<p>✓ <b>Sub cloud platform</b></p> <p>This platform is used for cases that specifically require Azure (e.g., ChatGPT, IoT, security analysis platform, etc.)</p>
<p>Google Cloud</p> <p>To be released in November 2023</p>	<p>✓ <b>Sub cloud platform</b></p> <p>This platform is used for cases that specifically require Google Cloud (e.g., AI, machine learning, Big Data analysis, etc.)</p>

# Effectiveness of the CCI (Chugai Cloud Infrastructure)

## Existing issues

## Results achieved by CCI

**Speed (Agility)**

Environment provisioning that used to take one month to complete can be done in 2 to 3 business days

**Governance (Security/Control)**

Governance and speed achieved together through 'Detective Control'

**Growing operation costs**

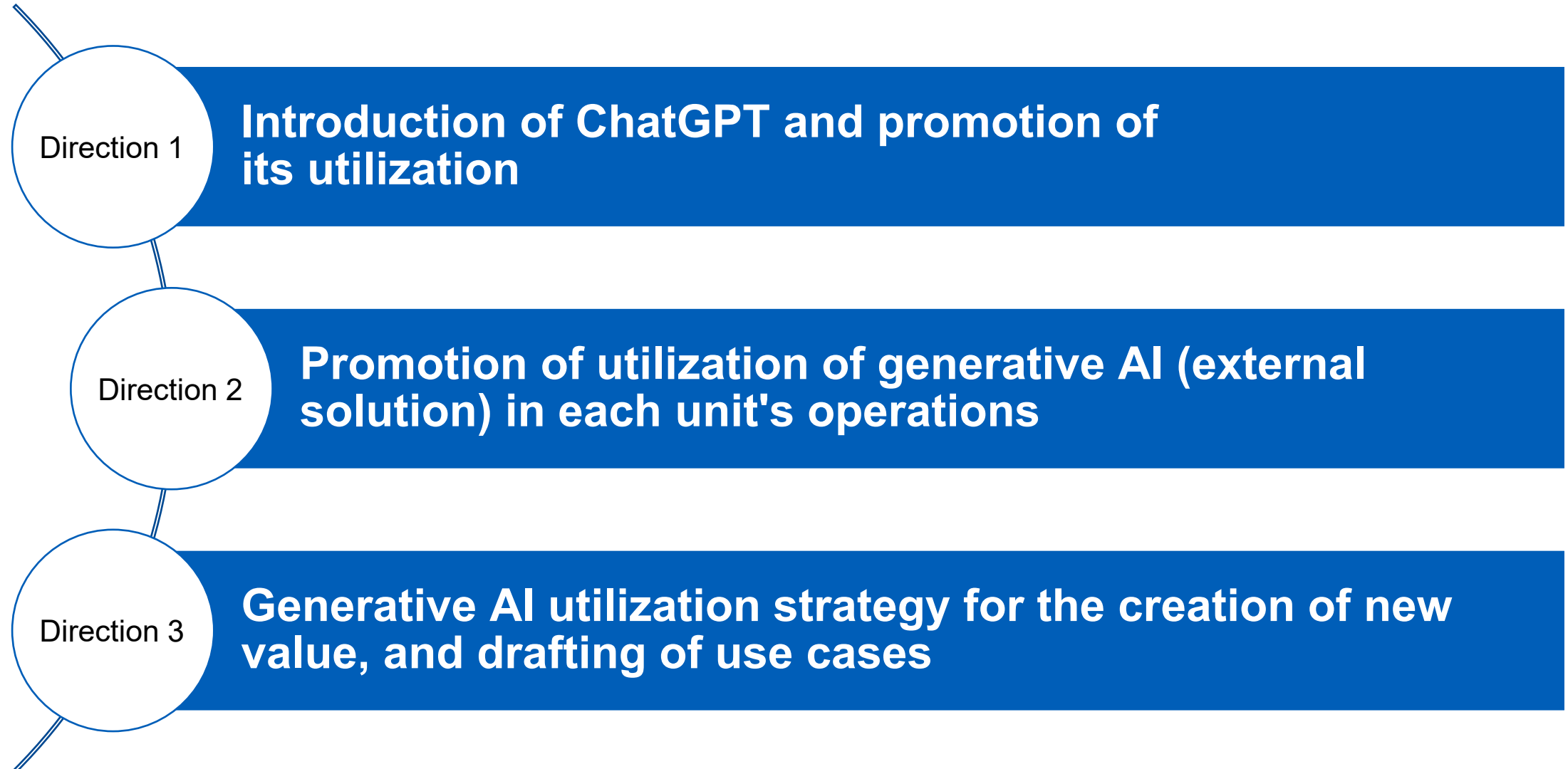
Operation cost reduction of 36% through consolidation and automation/self-service

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# Promotion Policy for 2023

## ◆ 3 directions to be promoted for the time being





# ChatGPT Utilization Status

- ◆ Create infrastructure within the internal environment, confirm use cases through trials, and promote company-wide utilization from August onward after formulating guidelines

## Implementation status

- ◆ Construct the Chugai version of ChatGPT on Azure and implement PoC from May onward, with the objective of investigating use cases and risks
- ◆ Start company-wide deployment in August after establishing rules and procedures

## Risk response

- ◆ Identify the following 6 risks and formulate guidelines

Infringement of intellectual property and copyrights

Biased output

Leakage of personal information and confidential data

Use for unintended purpose

Lack of credibility

Shadow AI

## Examples of utilization

Preparation of meeting minutes and action list

UMN initial search

Creation of various scenarios

Extraction of information on laws and regulations

Questionnaire analysis

RWD tabulation efficiency

Proofreading of various regulatory documents

Code creation and programming explanation

# Initial Use Cases

- ◆ Promote various initiatives for tasks that can be done with Chugai's ChatGPT
- ◆ Develop a platform for utilizing internal and external data and encourage diverse usages of data beyond text

## Retrieval of paper and abstract summary

- Auto-search on scholarly paper databases using specific keywords
- Summarize the abstract of paper
- Share the abstract along with paper details (such as title, author, sources, abstract, link)

## Streamlined programming

- Automatically generate code in Python or R to refine coding and streamline programming tasks
- Input error-containing code in Python or other languages and display suggestions to correct the identified error.
- Input code in Python, VBA, or other languages to identify the content and structure

## Analysis of various text data

- Input survey results, including those from Google Forms, into GPT for analysis, which covers the entire process from comment aggregation/analysis to solution drafting
- Based on knowledge compiled internally along with written text for a task, create structured data (e.g., duration, root cause classification, impact, solutions, etc.)

Use  
case  
details

Future  
usage

Various internal data  
(Contract and privacy info needs strict control)

Various external data

Image and other non-text data

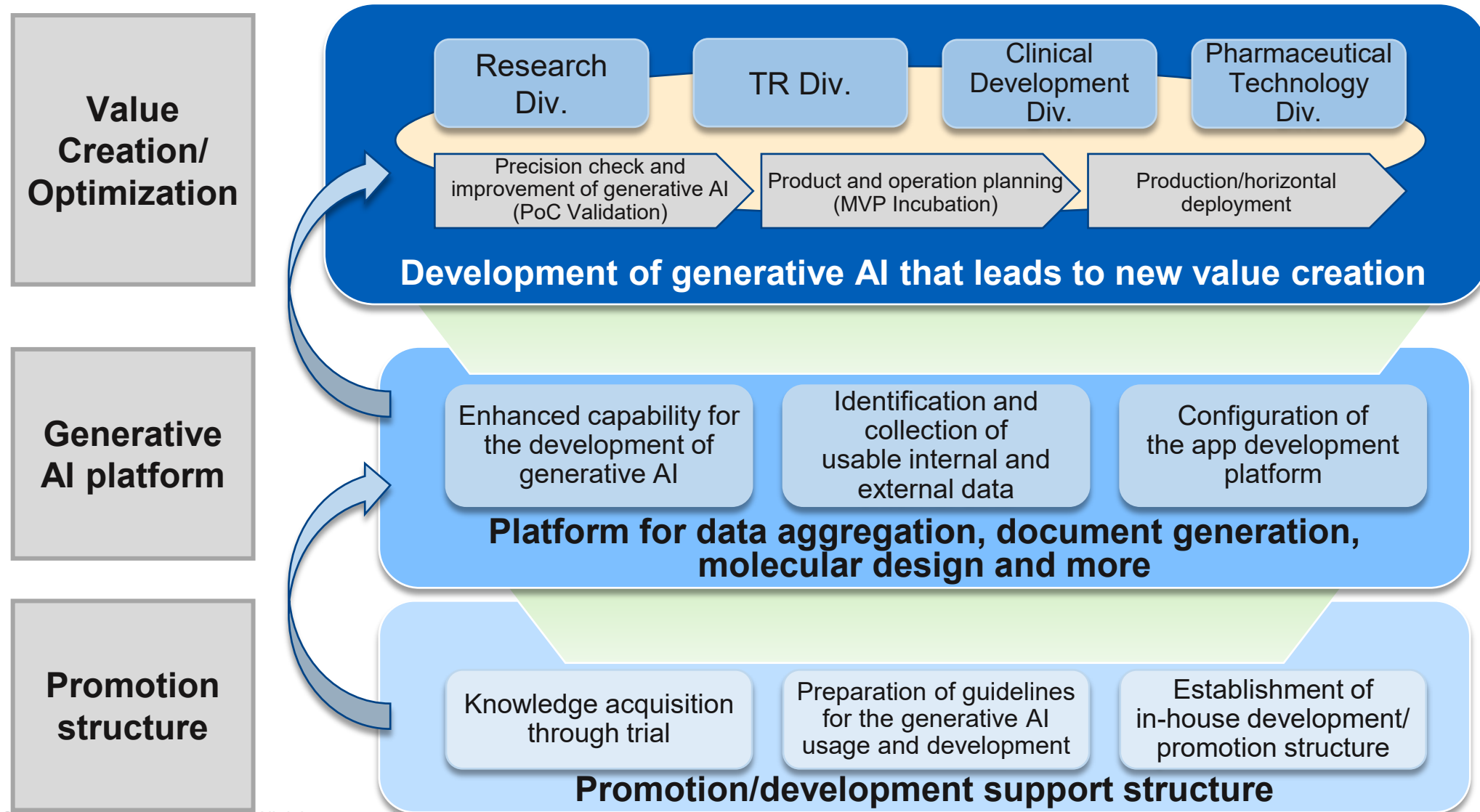
# Idea Types Frequently Requested in ChatGPT and Direction of Realization

- ◆ Promote utilization of ideas that can already be implemented
- ◆ Cognitive searches, etc., where the infrastructure is best considered by the entire company should be executed chiefly by DXU

Already feasible	Streamline with ChatGPT and Microsoft Copilot	Preparation of draft emails	Preparation of draft meeting minutes	Preparation of draft codes
		Translation/proofreading	Create drafts of recruitment guidelines and questions	Summaries of papers
Handle by DXU + each unit	Enable with “Add your data” function	Simplification of SOP search and document preparation	Confirmation of how to use systems, equipment, software, etc.	Responding to various inquiries (Chatbot)
		Preparation of draft internal and external explanatory materials and educational materials		
Infrastructure to be considered by DXU	Realize by combining ChatGPT with other systems	Cognitive searches	Collection of regulations and trends at other companies	Draft proposals for various applications and GxP documents, and proposals for modifications

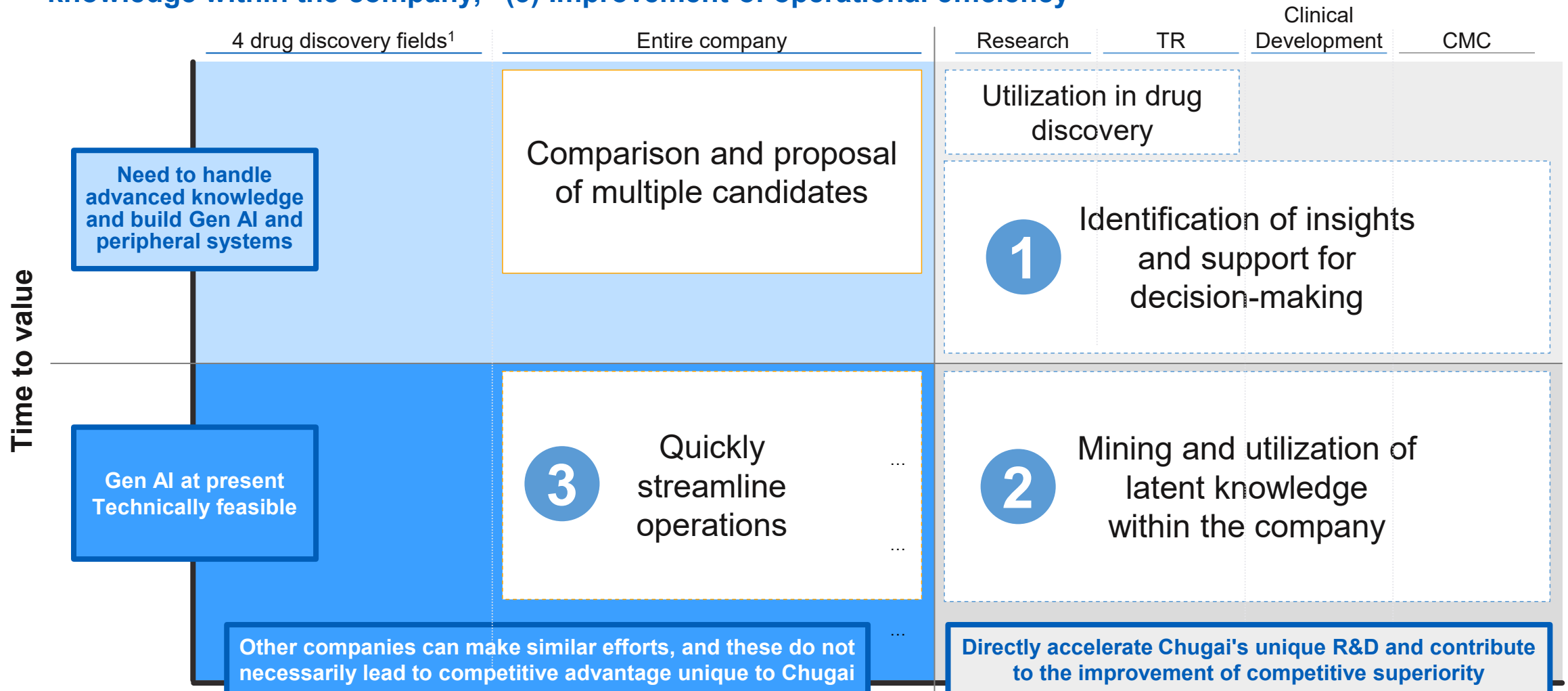
# Organizing the Generative AI Development Structure

- ◆ Promote the development of generative AI to expedite R&D upon organizing a well-structured developer team and the generative AI platform



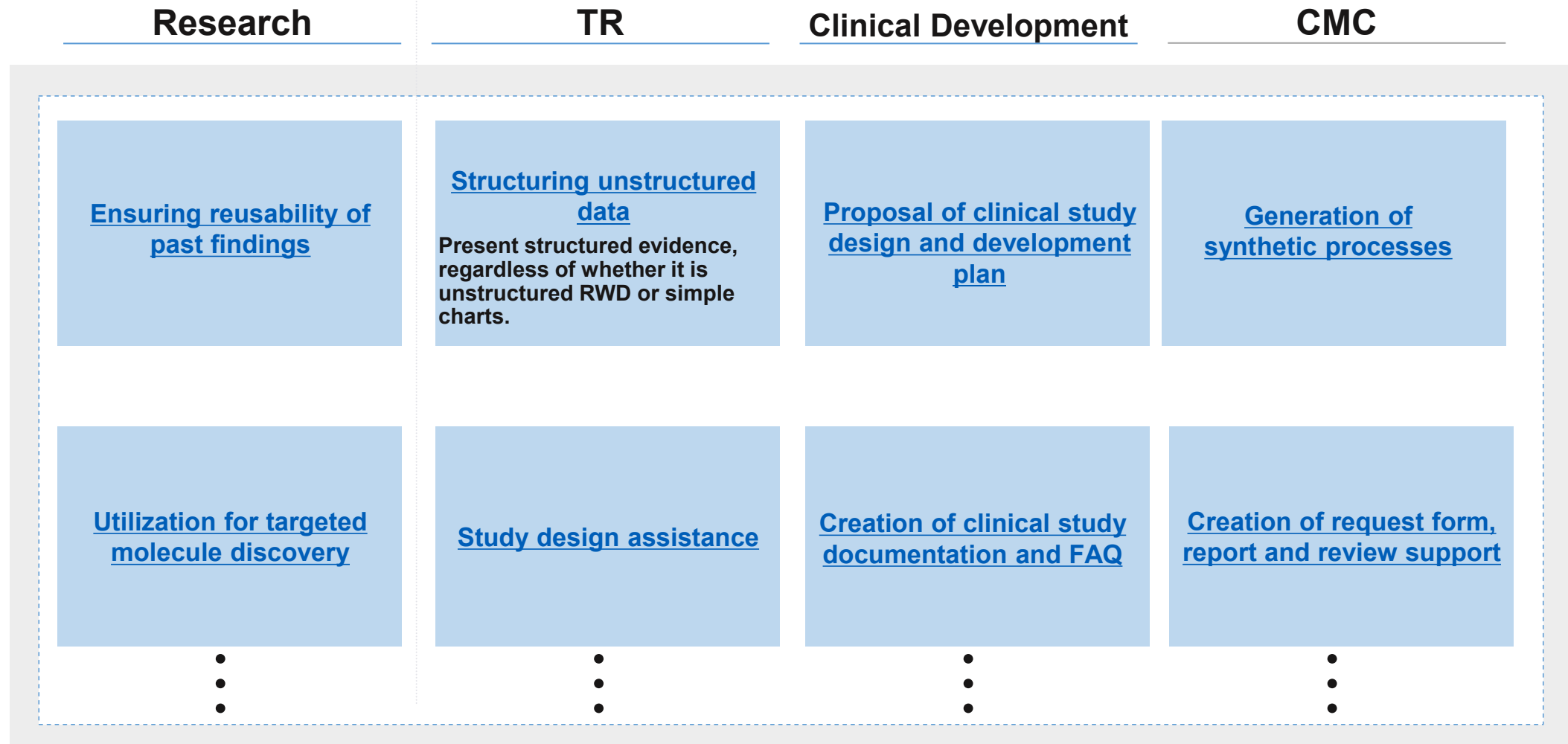
# Our Focus in the Generative AI

- ◆ Organize the needs of each unit from the perspective of the technical area that leads to competitive advantage and time to produce results
- ◆ (1) “Identification of insights and support for decision-making,” (2) “Mining and utilization of latent knowledge within the company,” (3) Improvement of operational efficiency



# Direction of our Action to Extract Insights and Support Decision-making in R&D

◆ We encourage utilization in R&D from the following perspectives:

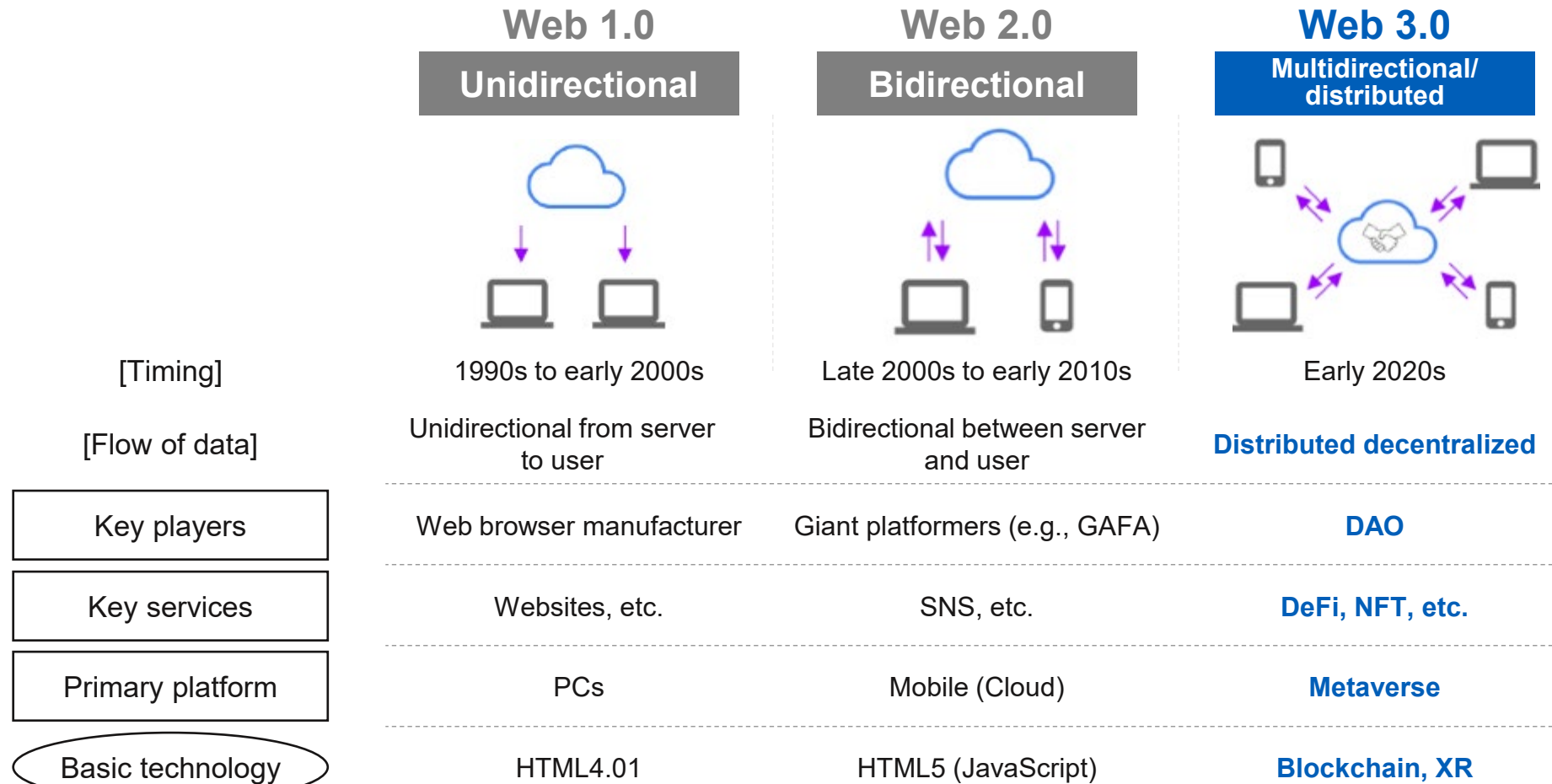


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# Changes in the Web

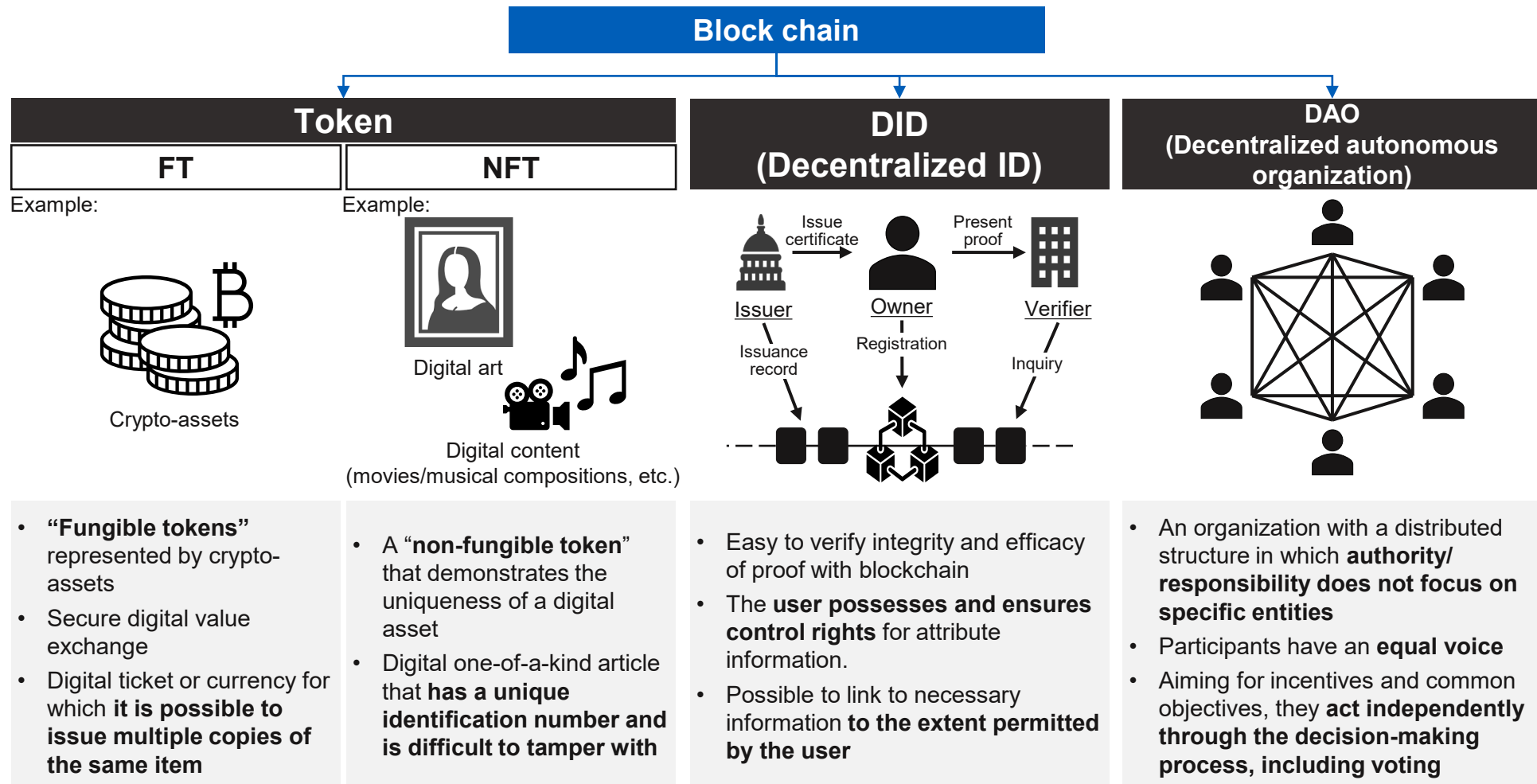
- ◆ Web 3.0 is a new concept of the Internet since 2020. The key point is that data is distributed and managed by each system/individual, and that individuals directly connect with each other without relying on gigantic IT companies





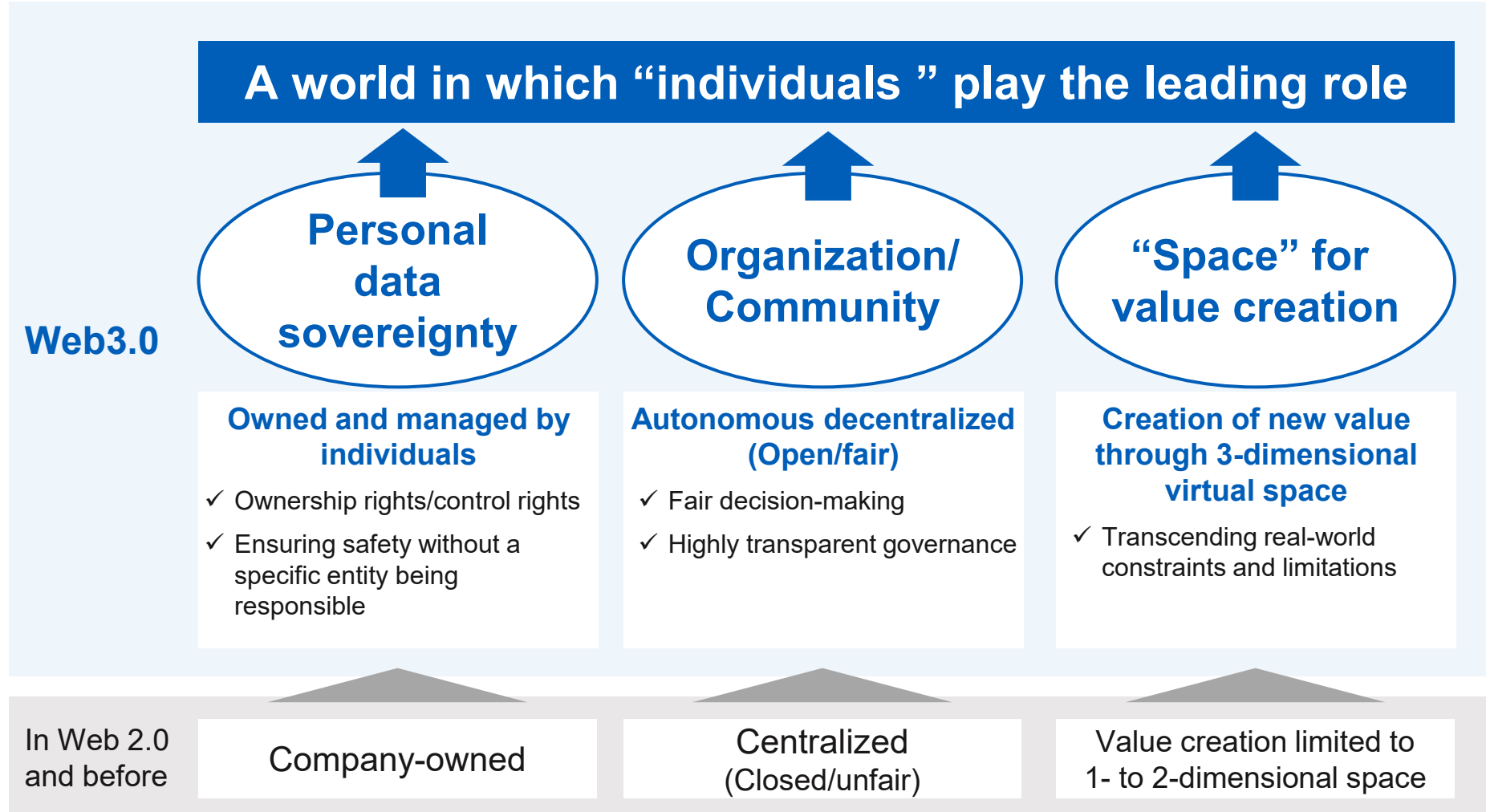
# Key Elements of Web 3.0 - Blockchain-related elements (FT, NFT/DID/DAO)

- ◆ The main elements of Web 3.0, such as “DAO,” “DID,” and “NFT/FT,” are based on blockchain technology



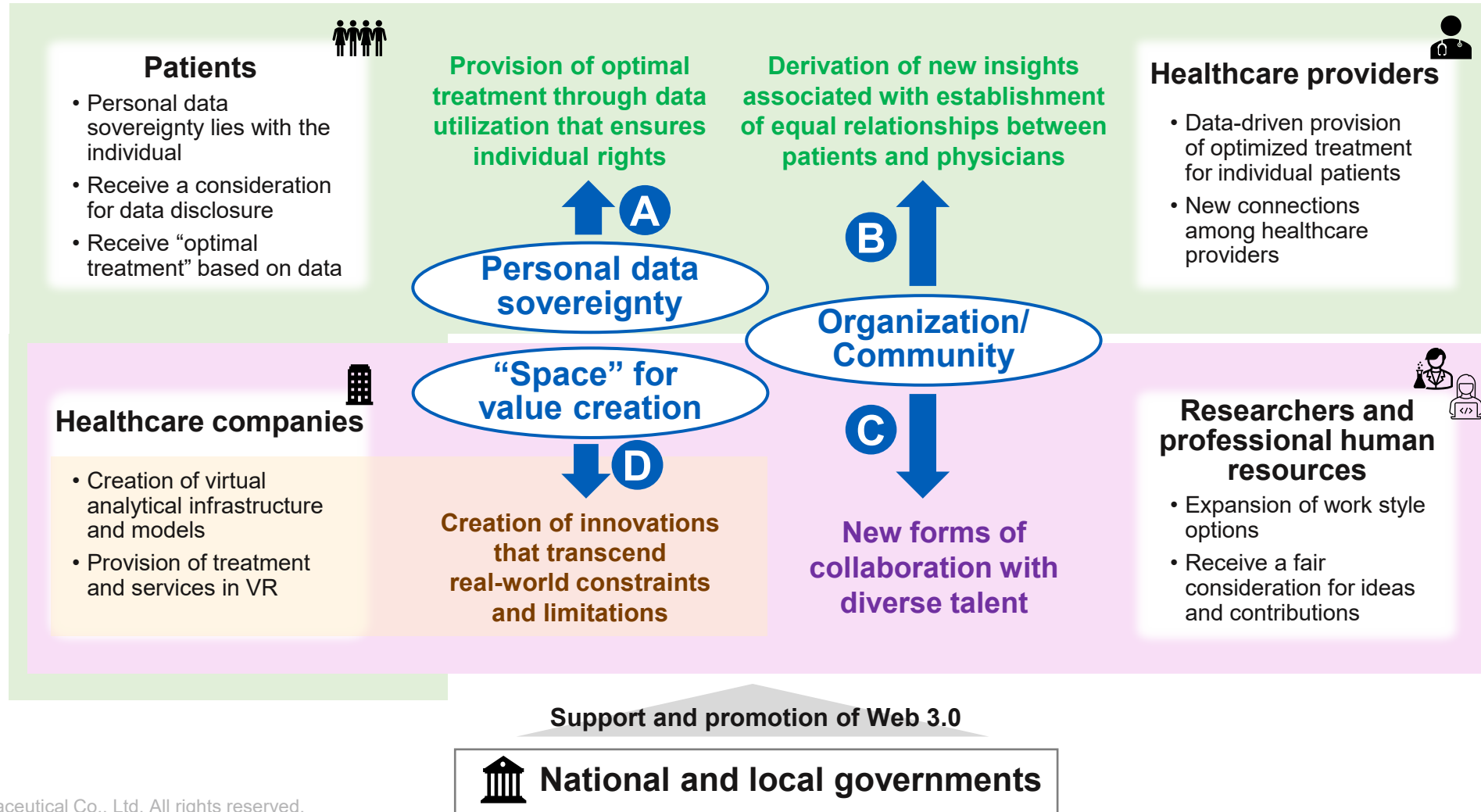
# What is Web 3.0? (Chugai's Interpretation)

- ◆ Web 3.0 will change ideas about the ideal states of “personal data sovereignty,” “organization/community,” and “space’ for value creation,” and realize a world in which “individuals” play the leading role



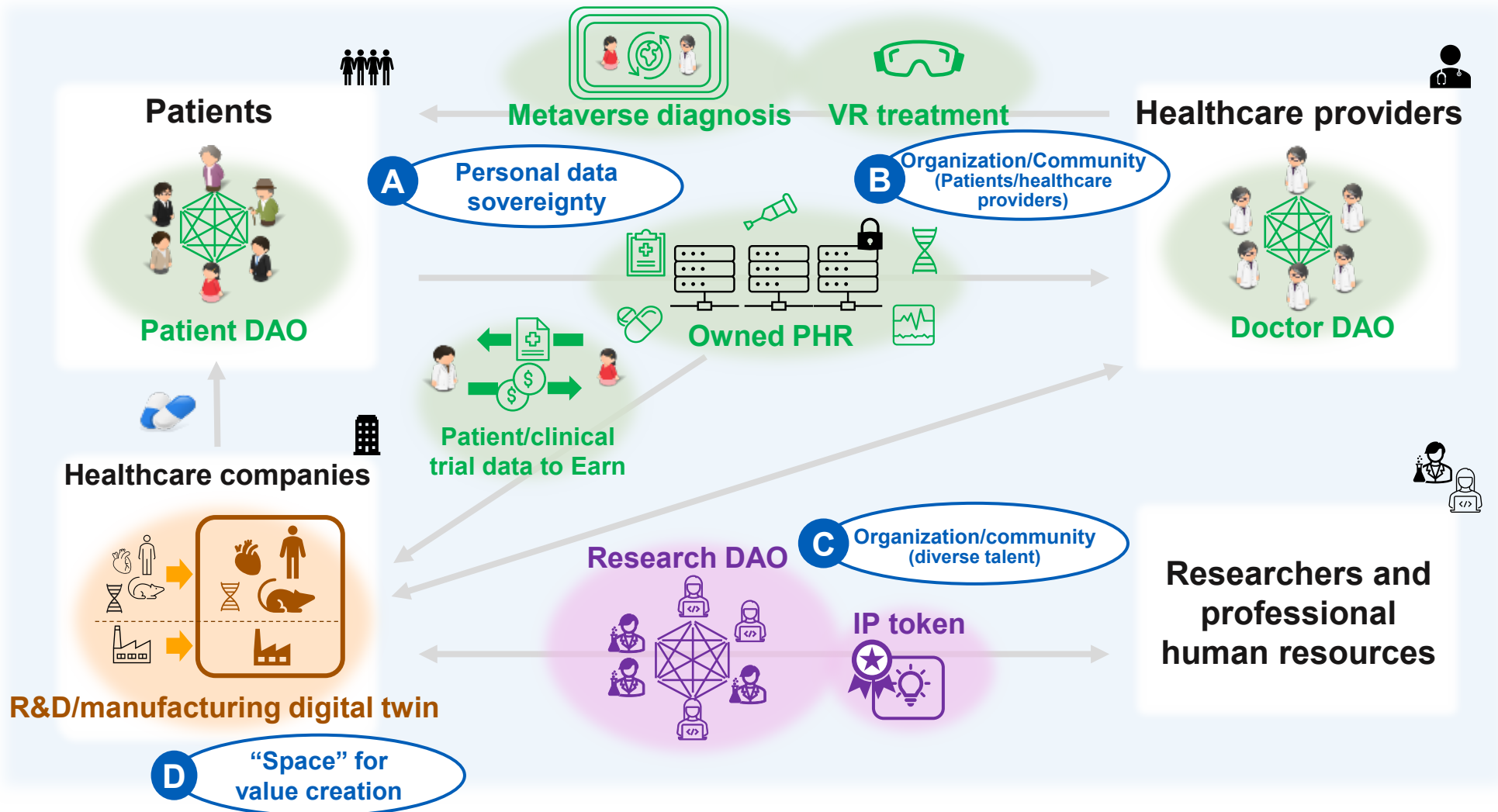
# Healthcare Worldview Created by Web 3.0

- ◆ Through Web 3.0, a world in which each stakeholder in the healthcare field will receive benefits is realized, and the values to be provided in that world can be broadly classified into 4 categories (A to D).



# Web 3.0 × Healthcare Worldview (realization image)

◆ Web 3.0 × Healthcare worldview will be realized through new use cases created by Web 3.0



# Example of Realization Image: Research DAO

- ◆ Accelerate innovation creation through formation of DAO mainly from collaboration/idea emergence and fair distribution toward the NFT-ization of IPs and contributions

Issues

## Rigorous protection and fair operation of intellectual property

- Protection of intellectual property through the utilization of digital evidence
- Visualization of contribution activities by token

Concern over understanding and handling of intellectual property related regulations (e.g., balance between work and research)

## Promotion of diversity in co-creation

- Promotion of diversity in research participants
- Encouragement of patient/company involvement

Because the organization operates autonomously, it is unclear where responsibility lies when a problem occurs

## R&D and drug discovery DAO



## Acceleration of innovation creation

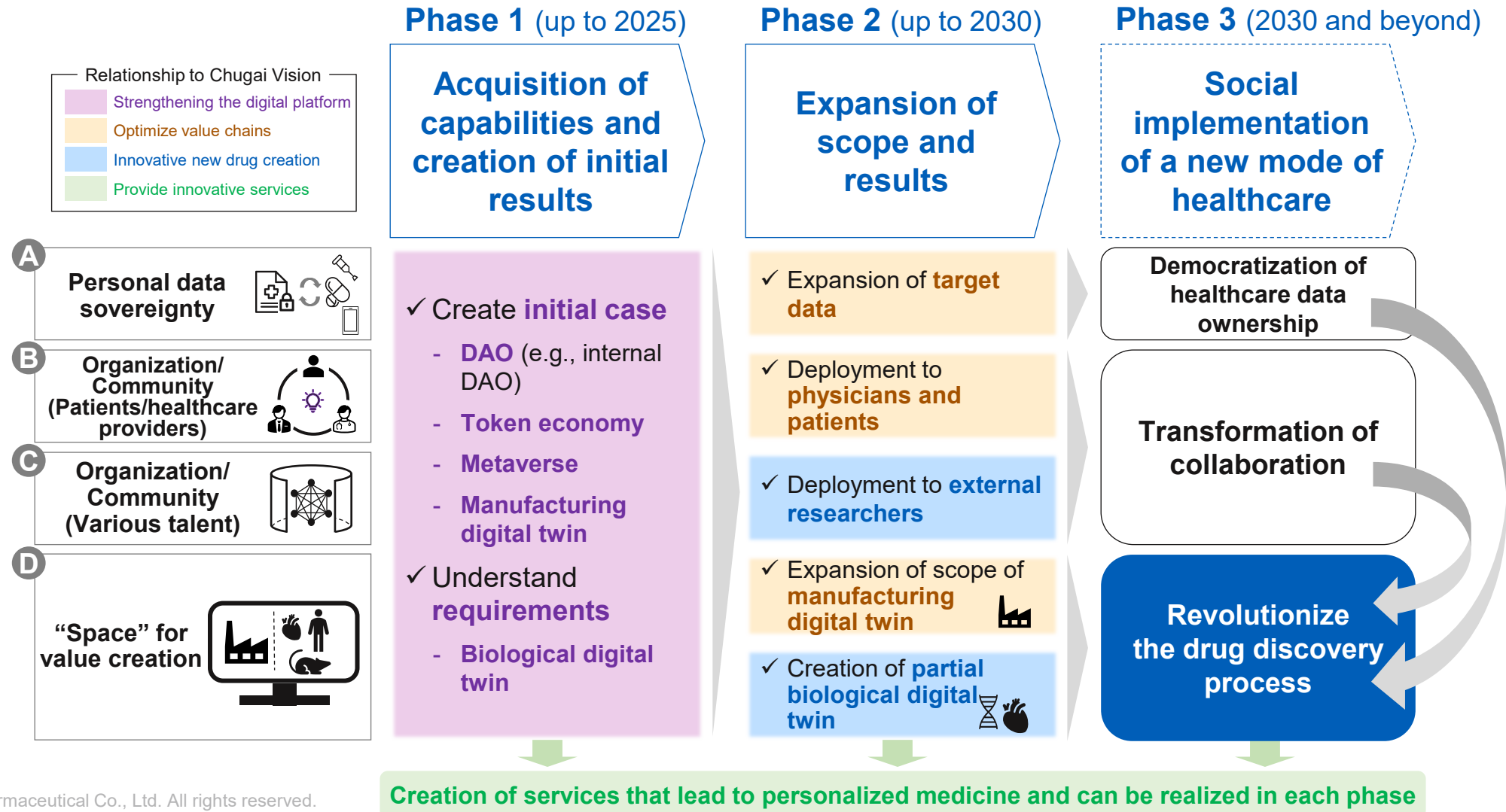
- Increase researcher motivation through fair incentives
- Insight creation through new collaboration

Incentive/rule design



# Roadmap for Realizing Chugai's vision

- ◆ First, we will strengthen our platform, expand applicable use cases by making the value chain more efficient, and ultimately promote the use of Web 3.0 toward crucial “revolutionization of the drug discovery process.”






# Construction and Operation of Internal DAO

- ◆ Construct internal DAO to promote understanding of DAOs and examine the possibility of business use

## Overview of DAO

Name of DAO	<b>LABORN</b>
Concept	<i>A “place ” where each and every employee can play the leading role and demonstrate their personality and identity</i>
Objectives	<ul style="list-style-type: none"> <li>✓ Understand the ecosystem of DAOs and how they are perceived by users</li> <li>✓ Explore potential for business use</li> </ul>
Specification/ design	<ul style="list-style-type: none"> <li>✓ Conduct discussions on a dedicated web application</li> </ul> 

## Points to verify

### Is free and open communication promoted?

- “**Anonymity**” unfettered by department or position
- “**Visual design**” that supports the display of individuality and identity

### Is it possible to display autonomous intent and visualize degree of contribution?

- “**Voting function**” that makes it possible to express one’s own will
- “**Engagement score**” to quantify the actions of individuals, such as posting ideas or commenting

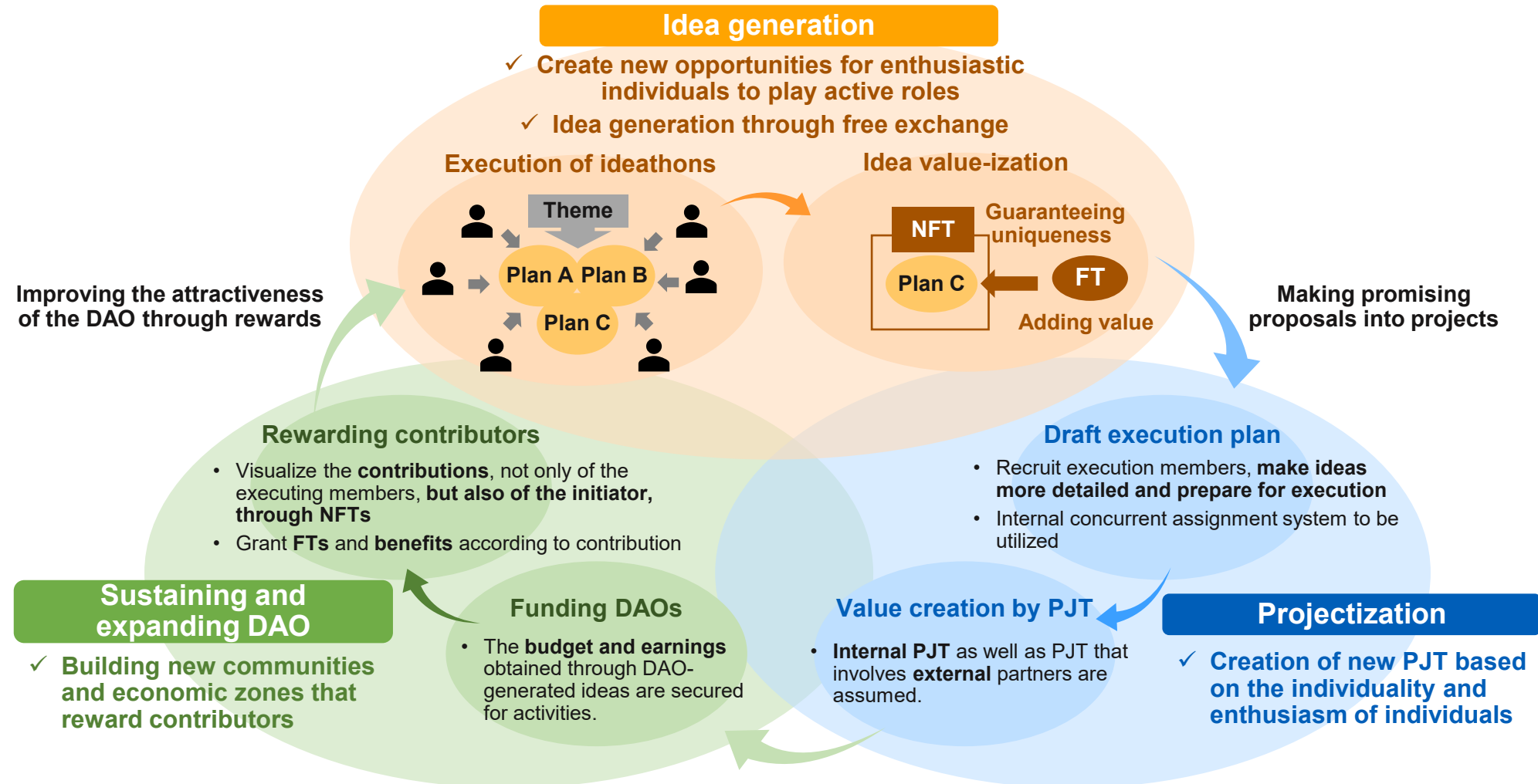
### Verification of “valuation of ideas” through tokens

“**NFT-ization**” that manages promising ideas through BC

- Issuing of “**Chugai internal coin (FT)**” that assigns value to NFT-ized ideas

# Concept of Deployment of Internal DAO

- ◆ Aim to dynamize new value creation by making ideas spawned by DAO into projects





# Overview of LABORN Activities and Feel of Use

- ◆ While enhancing the feel of use, posting ideas on specific themes and discussing them

## Examples of topics discussed

Ideas for utilization of ChatGPT and generative AI

Project drafting in Healthcare × Web 3.0

Sharing of issues and soliciting of improvement ideas

## User's impression

- Because of anonymity, participation **without conjecture** is possible, and the **hurdles for posting** are lowered
- **I felt free to speak up**, and it was easy to make a comment at the “just an idea” level
- I felt good that I could make **proposals beyond the scope of my usual work**, and I could indicate that I agreed with other people's proposals.
- It was interesting because I was able to post **content that I wouldn't have been able to talk about in my usual work.**

## Visualization of contribution

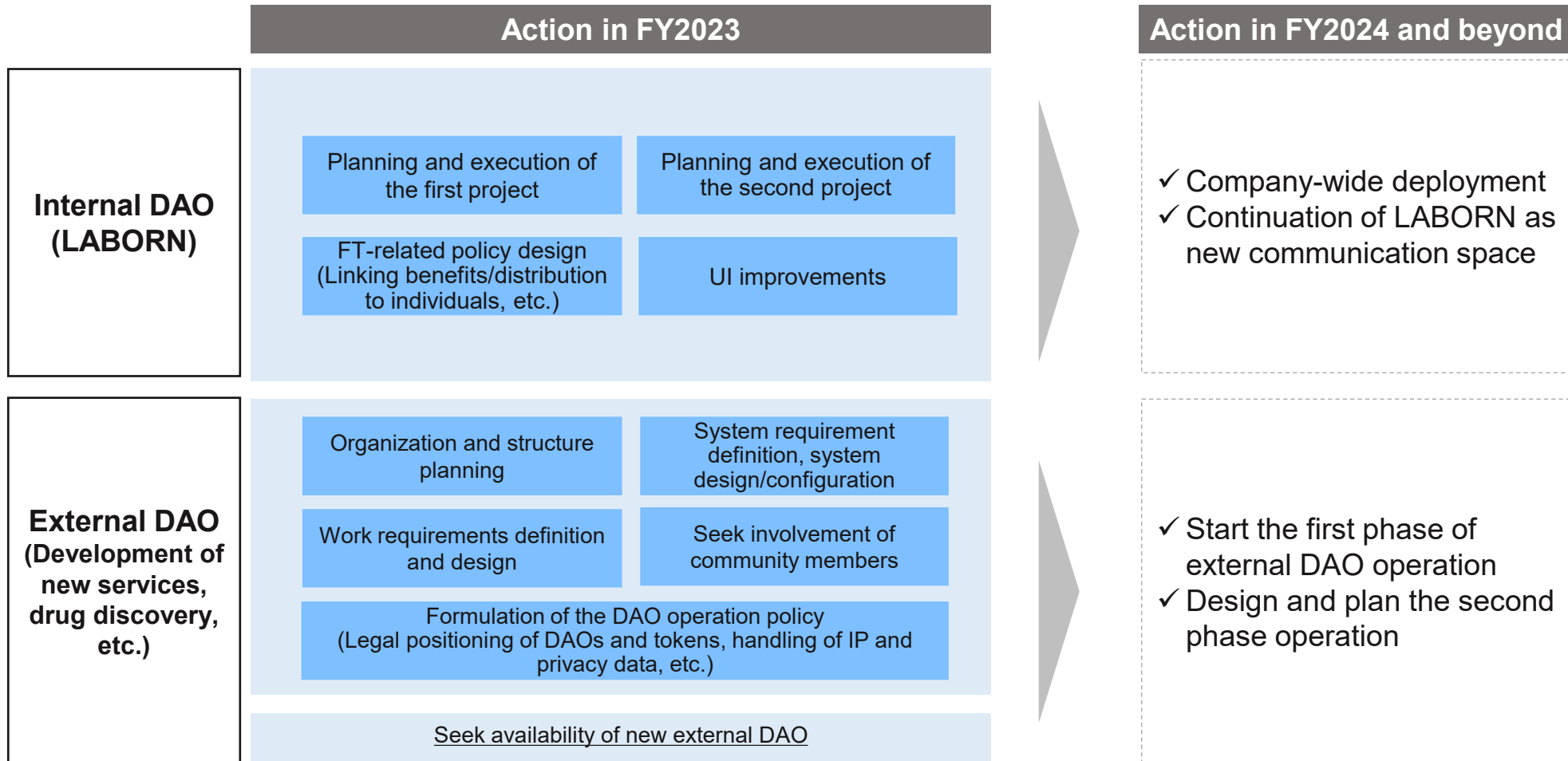
- Calculate individual contribution by **engagement score** and display ranking on site



順位	ユーザー	トークン残高	エンゲージメントスコア
1	DAOAD	0 CHDC	531
2	chubby	0 CHDC	466
3	water_melon	0 CHDC	449
4	CHUGAYS	0 CHDC	388
5	Sunsun	0 CHDC	384

# Next Step

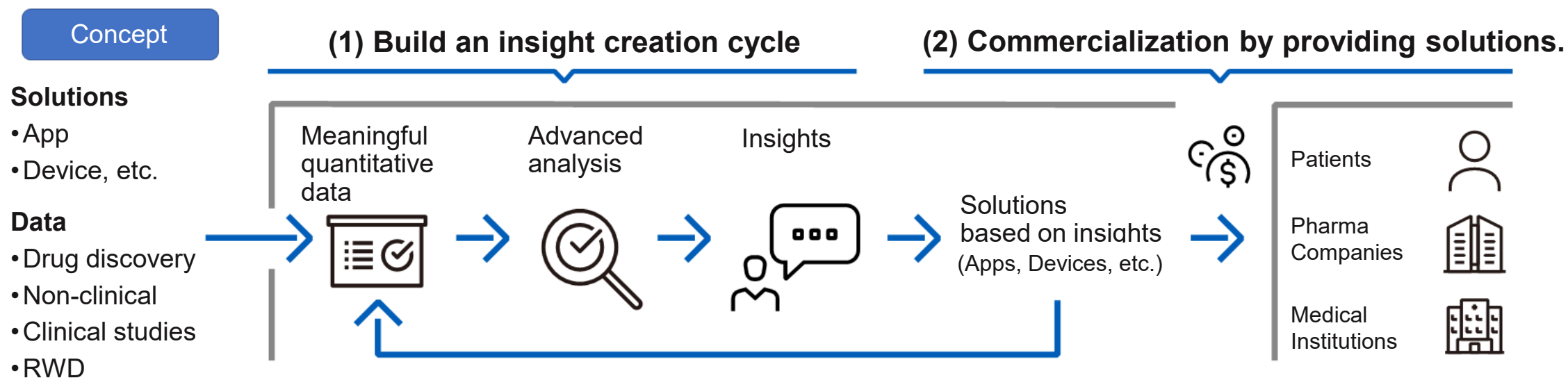
- ◆ For the internal DAO, define and promote projects initiated by DAO
- ◆ For the external DAO, proceed with the work/system requirement design and configuration in preparation for the first phase of operation



# Agenda

1. Progress in CHUGAI DIGITAL  
(Satoko Shisai: Executive Vice President,  
Head of Digital Transformation Unit)
2. Three Initiatives to Strengthen the Digital Platform  
(Keisuke Ohara, Head of IT Solution Department)  
(Kazumitsu Kanatani, Head of Digital Strategy Department)
  - (1) Multicloud strategy/Cyber security strategy
  - (2) Initiative toward utilization of generative AI
  - (3) Initiative on healthcare × Web 3.0
3. Status of Progress in the Insight Business  
(Dr. Nobuya Ishii, Head of Science & Technology Intelligence  
Department)

- Business aiming to provide sustainable medical solutions to improve the value of providing drugs, etc. to patients and other stakeholders

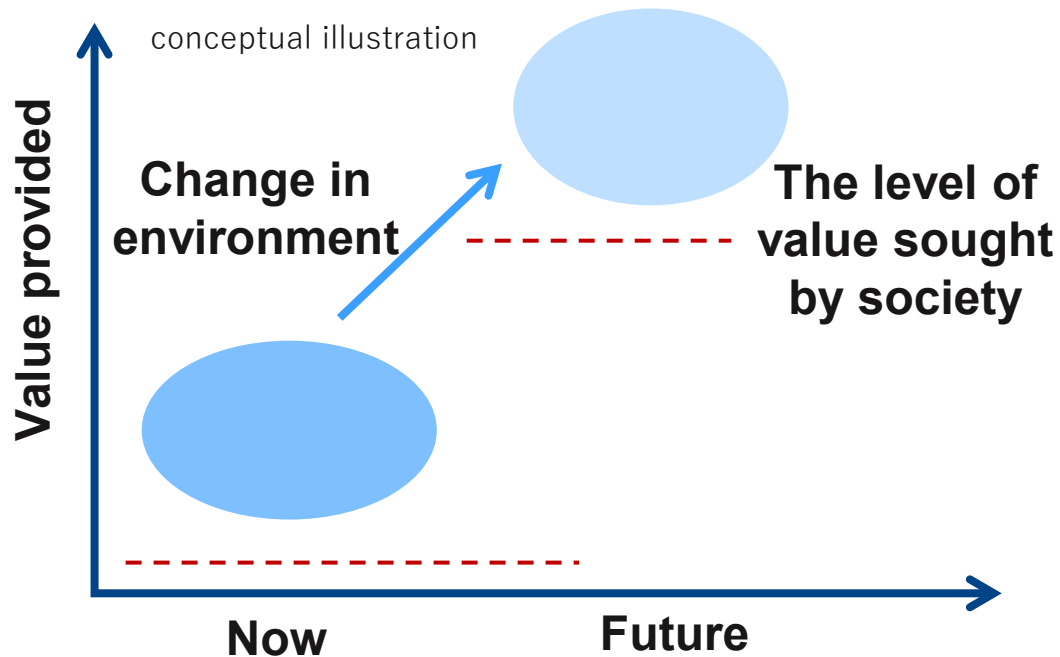


From the new special website on growth strategy “TOP I 2030”

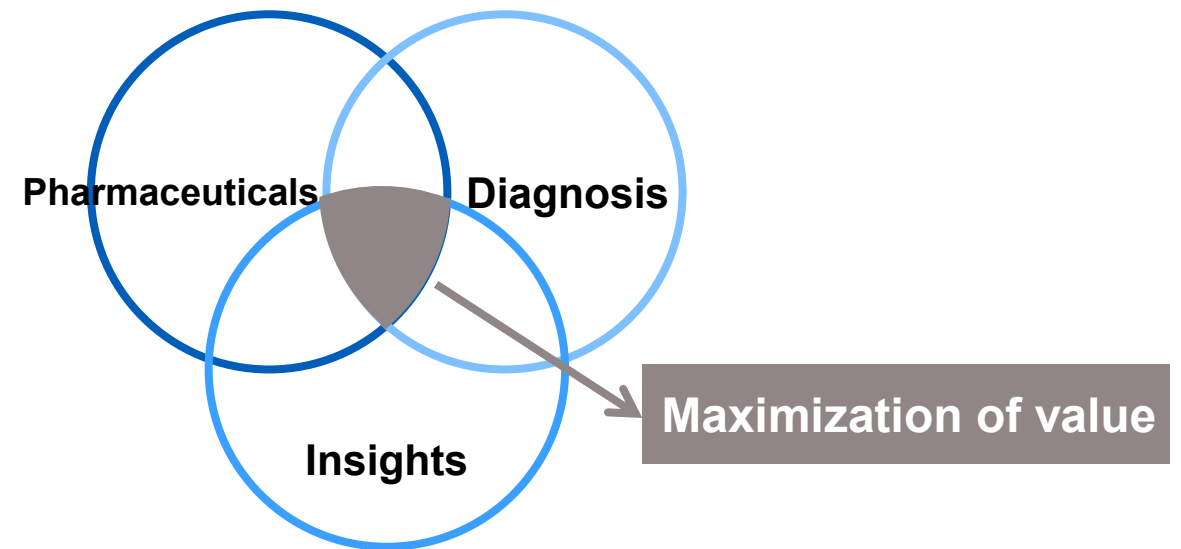
# Why Take On the Insight Business?

The core business of Chugai is to **provide innovative pharmaceuticals**, and that remains unchanged. However, as a response to an era in which we are being called upon to provide value that goes **beyond the “creation of innovative drugs,”** we are working on **improving the value proposition by providing solutions that utilize insights** obtained from the analysis of various data.

## The desired increase in value

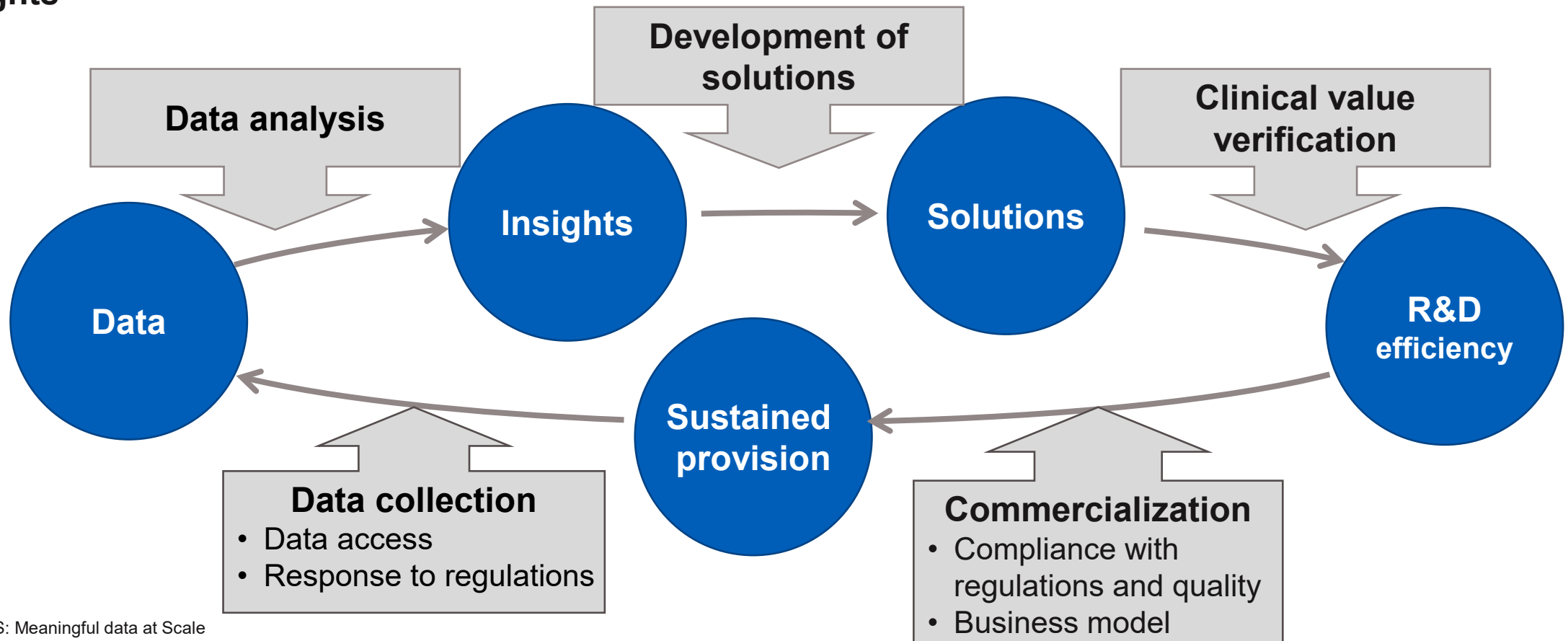


## Maximization of value through drugs + $\alpha$



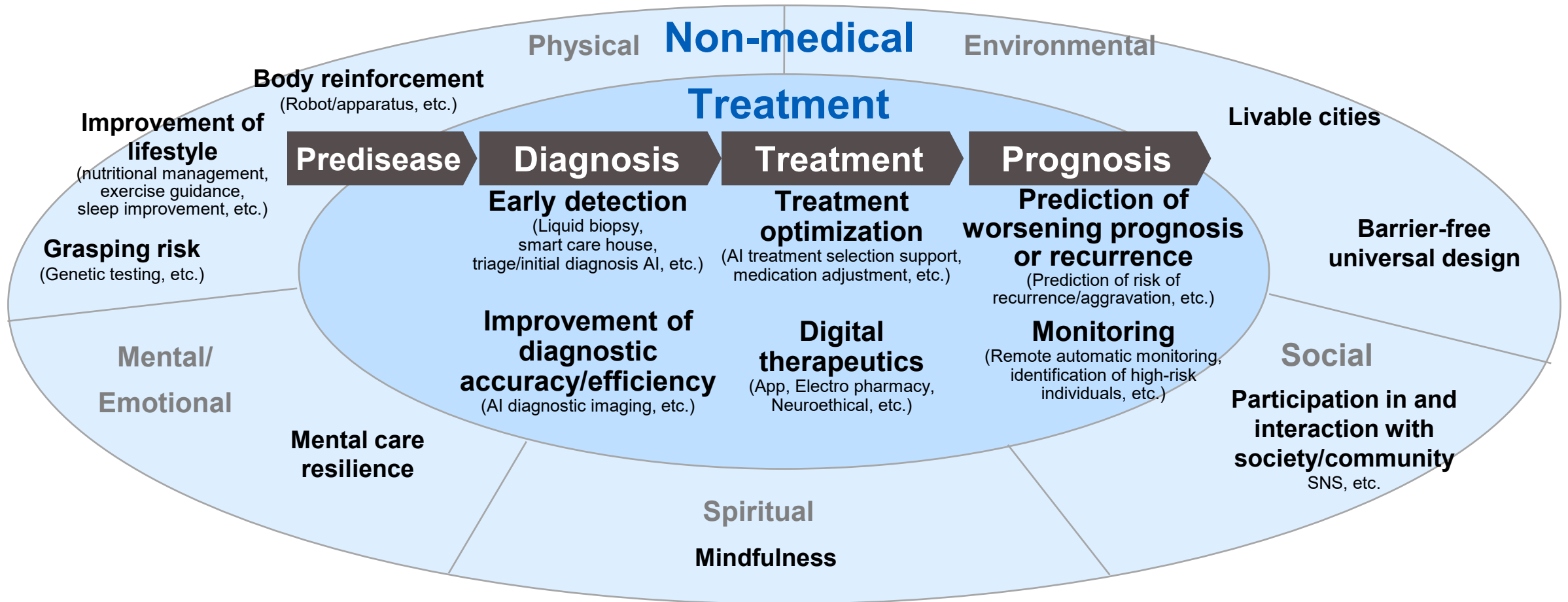
# Insight Business Value Cycle Model

Develop insights obtained from in various businesses such as pharmaceutical R&D activities into solutions to reaprocesseslize a value cycle that leads to (1) maximization of pharmaceutical value, (2) simultaneous generating MDAS\* through continuous data acquisition, and (3) creation of new insights



\*MDAS: Meaningful data at Scale

# Expected Areas where Insight Business to be Rolled Out



\*Created based on Global wellness institute What is Wellness? (<https://globalwellnessinstitute.org/what-is-wellness/>, accessed September 28, 2023)

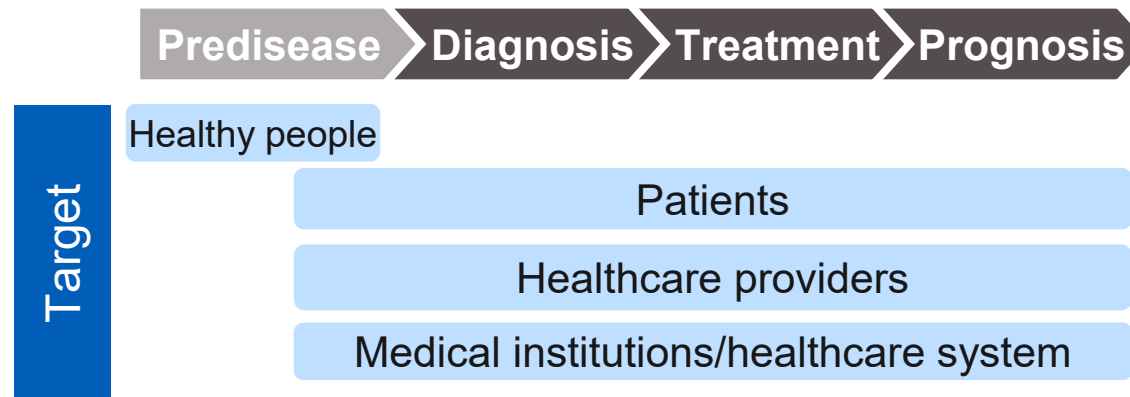
# Scope of Efforts in the Insight Business

## Basic principles

- Focus on patients and pain in medical institutions/systems, considering Chugai's competitive advantage and synergy with the pharmaceutical business
- Deployment of solutions from Roche in Japan
- Development of solutions related to products created by Chugai, utilization in clinical development, and post-launch deployment

## Direction of approach

- Decision support
  - Clinical (healthcare providers, patients): CDS
  - R&D (for companies, including Chugai): RDS
- Remote Patient Monitoring (RPM)
  - Clinical (healthcare providers, patients)
  - R&D (for companies, including Chugai)

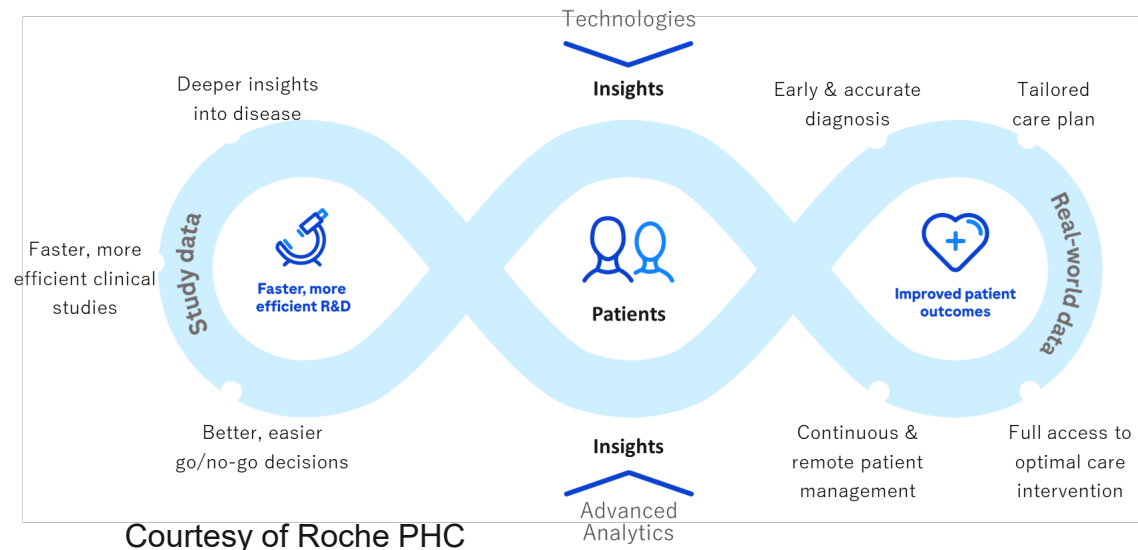




# Efforts toward Integrated Solutions at Roche

## What is an integrated solution?

- Generic term for a non-product-dependent solution that leads to improvement of the value delivered to patients through a patient journey
  - Early + accurate detection
  - Timely diagnosis
  - Remote disease monitoring
  - Individually tailored care/interventions



## Examples of efforts

- Remote monitoring of patients with multiple sclerosis (MS) via smartphone app
- Remote monitoring of patients with ophthalmologic diseases via smartphone app
- Remote monitoring of cancer patients via smartphone app
- Support for analysis of radiological images and pathological images of cancer patients

Javier Garcia Palacios, Global Head of Personalized Healthcare Integrated Solutions in Roche  
@ ViVE 2023

# Efforts in the Insight Business at Chugai

## TOP | 2030: One of the growth foundation reforms

- With the goal of establishing a business system for the insight business by 2030, we will work on verifying technologies and effects through individual use cases, reexamine our internal system, and establish a model for collaboration with external parties.

Activity goals for the insight business	Exploration phase Up to 2023	Verification phase 2024 to 2026	Commercialization phase 2027 to 2030
	Technology verification through individual use cases	Verification of effects and expansion of scale by application to multiple projects	Establishment of a business structure that will enable continuous creation and sustained delivery of insights
Contribution to pharmaceutical business	▶ Maximization of insight utilization ▶ Acceleration of drug R&D with data/insights gained through insight business-related activities ▶ Maximization of product value		

## Examples of efforts

	Decision-making support	Remote monitoring
Endometriosis	• Diagnostic imaging	• Pain
Cancer	• Foundation medicine business • Prognosis prediction • Early diagnosis	• Adverse events/prognosis
Hemophilia		• Asymptomatic hemorrhage • Motor function
Eye diseases		• Eye function

# Example of Efforts in the Insight Business: Endometriosis

## What is endometriosis?

- 10% of adult women are affected
- A disorder in which tissue similar to the "endometrium" covering the inside of the uterus forms outside the uterine cavity
- One of the causes of infertility. Frequency of occurrence is low, but can be one of the risk factors for ovarian cancer
- Major symptoms include pain due to adhesion and inflammation and worsening of menstrual pain. Major treatment methods include hormone therapy and other pharmacotherapy, as well as surgery (nonradical)
- Issues:
  - Non-invasive diagnostic imaging
  - Quantitative evaluation of pain

Predisease → Diagnosis → Treatment → Prognosis

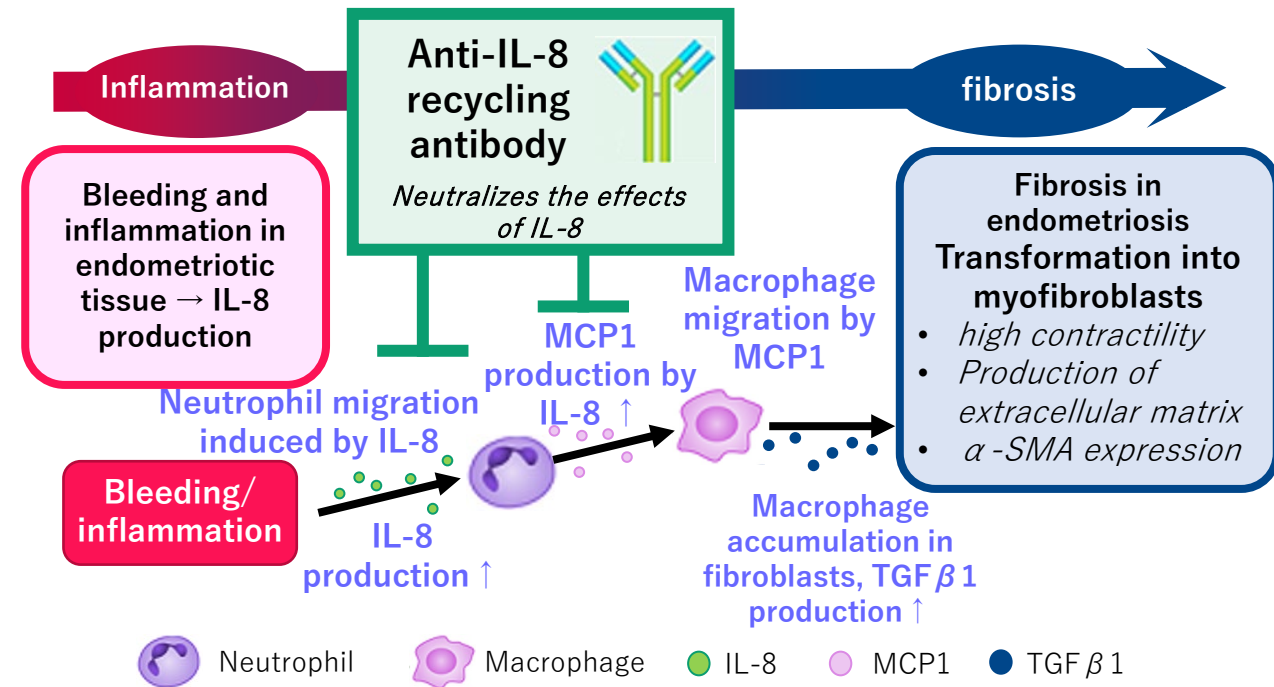
#1 Diagnostic imaging

#2 Pain measurement

#3 Virtual Care Platform

## Anti-IL-8 recycling antibody

- Currently under development for endometriosis



Mode of action of anti-IL-8 recycling antibody

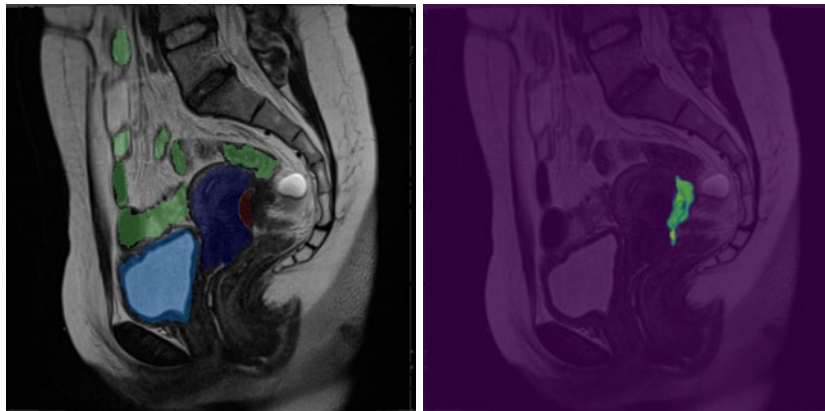
Drawing from Sci. Transl. Med. 15(684):eabq5858 Figure S5

# Efforts in the Insight Business, Case #1

## Issues in imaging diagnosis of endometriosis

- Current diagnosis: Definitive diagnosis by endoscopy, which is highly invasive, is required. Diagnostic imaging is difficult to adjudicate, and evaluation differs greatly among evaluators.
- Variability in efficacy assessment in clinical studies

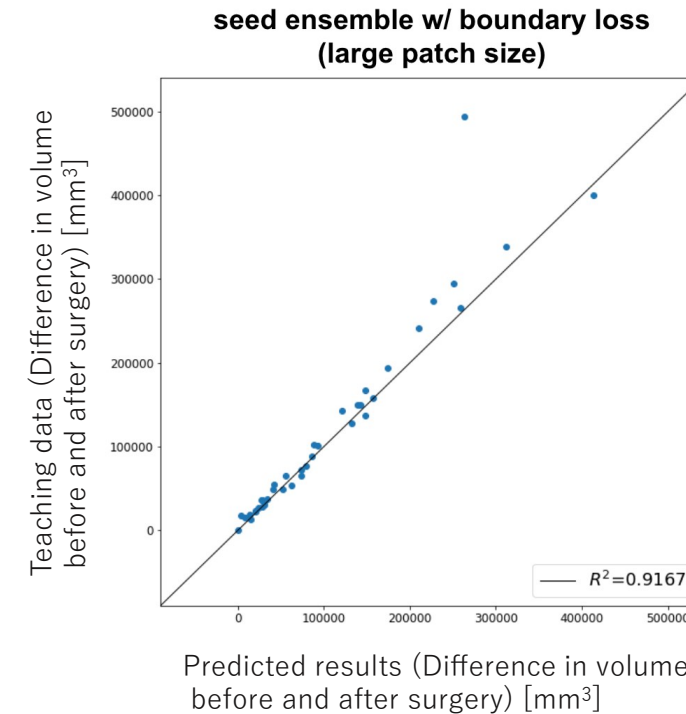
(a) Lesion detection (b)



- (a) Segmentation results of lesions (reddish brown), uterus (blue), bladder (light blue), and rectum (green) using the algorithm
- (b) Areas with high prediction uncertainty (lesion and its surroundings tend to have high prediction uncertainty)

## Efforts

- Efforts to develop models for detecting pelvic organ and nodal lesions by artificial intelligence (collaboration with Preferred Networks)

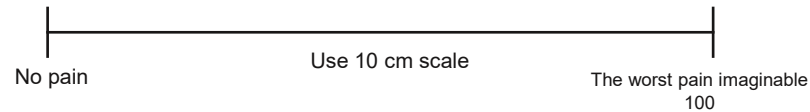


# Efforts in the Insight Business, Case #2

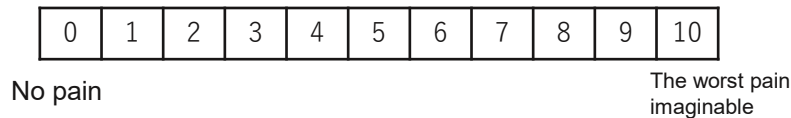
## Issues in pain measurement

- Large variation in subjective evaluation
- Variability in efficacy assessment in clinical studies

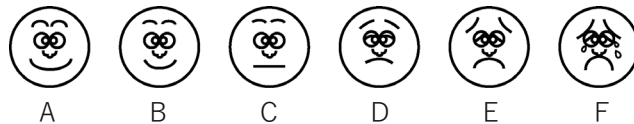
(1) Visual analog scale (VAS)



(2) Numeric rating scale (NRS)



(3) Face rating scale (FRS)



Japan Chronic Pain Information Center <https://itami-net.or.jp/download> (Access: September 26, 2023)  
Created by Chugai Pharmaceutical with reference to and citation of pain education content data for medical education.

## Efforts

- Development of continuous pain measurement technology using digital devices (collaboration with Biofourmis)
- Mechanism of pain in endometriosis: autonomic nerves
  - Vitals related to autonomic nerve pain: heart rate fluctuation, skin conductance

### *Objective Pain Measurement Using a Wearable Biosensor and a Mobile Platform in Patients With Endometriosis*

ClinicalTrials.gov Identifier: NCT04318275

Wearable Biosensor



Empatica's E4

Mobile Platform

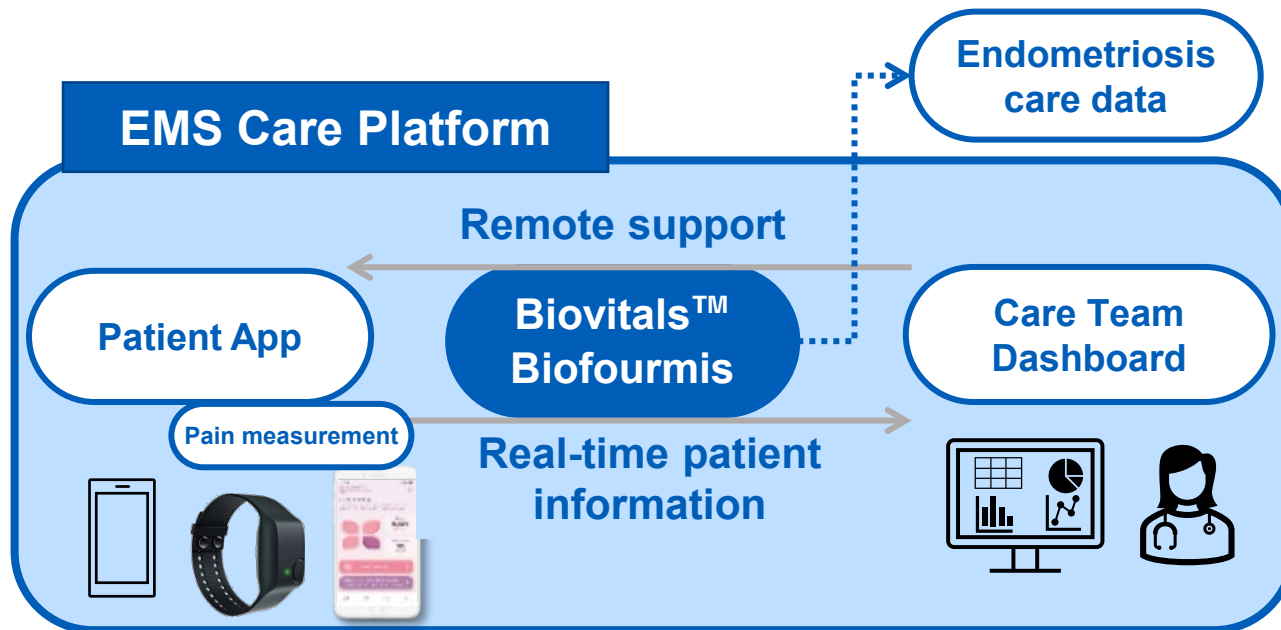
**Biofourmis's Biovitals™ Platform**  
**Pain Algorithm**  
 Biovitals® Pain Index  
**Mobile app**  
 Femme Rhythm™ App

The E4 wristband  
<https://www.empatica.com/research/e4/>  
 (Access: September 27, 2023)

# Efforts in the Insight Business, Case #3

## Issues in the delivery of solutions

- Need to build access infrastructure to deliver solutions to patients and medical institutions



## Efforts

- Efforts to deliver solutions through the virtual care platform that Biofourmis provides to medical institutions
  - Development of a virtual care platform that enables real-world pain measurement
  - Small-scale provision of virtual care for patients with endometriosis in the U.S.
  - Find insights from data gathered from platform to support Chugai R&D on endometriosis and post-launch activities for the endometriosis drug candidate under development

# Future Issues

- **Regulatory compliance (medical device regulations, personal information protection, etc.)**
  - Acquire capabilities to appropriately protect personal information and comply with various regulations depending on where the solution is deployed (Japan, overseas)
- **Involvement of relevant stakeholders (patients, healthcare professionals/medical institutions, etc.)**
  - From the solution development stage, we consider the benefits to various stakeholders and build solutions that can provide services sustainably.
- **Knowledge accumulation**
  - Improve efficiency by accumulating knowledge through creating solution development examples.

- **Aiming to commercialize an insight business that realizes the provision of sustainable solutions based on insights to further improve the value provided by pharmaceuticals.**
- **By developing solutions from insights obtained from pharmaceutical R&D activities and other business processes, we aim to realize a value cycle that leads to (1) maximization of pharmaceutical value, (2) simultaneous construction of MDAS\* through continuous data acquisition, and (3) creation of new insights**



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